

To work from home during a pandemic, IST recommends the following:

1. Windows users should utilize the Remote Desktop functionality that comes delivered with Windows XP and VISTA. Please see the document "Securing Remote Desktop for Windows XP" for further information. To use Remote Desktop, you need to leave your computer powered on; but it is important to ensure you log off.

Note that at times, changes happen at the computer or network level that causes the desktop computer to block a remote desk top connection. When this happens, it is necessary to reboot the desktop computer. Provisions will need to be made to have someone who is on campus reboot your desktop computer.

To make a local printer available in a Remote Desktop session:

1. Click **Start**, point to **All Programs**, point to **Accessories**, point to **Communications**, and then click **Remote Desktop Connection**.
2. Click **Options** in the **Remote Desktop Connection** dialog box.
3. Click the **Local Resources** tab.
4. Click **Printers** in the **Local Devices** box.
5. Click **Connect**.

See screenshot below

2. Unix and Linux users would log in using SSH or XWindows for access to Unix/Linux services and TSCLIENT for access to Windows Remote Desktop services.

3. Mac users should use the VNC Server software built into the Mac computer to connect to remotely to their desktop.

4. If you currently connect to VIP through the terminal server, you must do a Remote Desktop connection to your desktop computer and then connect to the VIPTerm terminal server. This is because your account on the terminal server is setup with the IP address from your desktop computer. Please contact your IT support desk at your institution for instructions on this.

5. You can connect directly to the Aurora Student and Finance and Research Administration systems via a proxy server. For further information, follow this link:

<http://umanitoba.ca/computing/ist/systems/aurora/index.html>.

Please note that Aurora Self-Service and Aurora FAST are generally available on the internet.

6. There are other web services that are restricted to those that are on the University network. You will be able to access these services once you have connected to your desktop computer via Remote Desktop.

