

Mark Walter

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HIGHLIGHT OF QUALIFICATIONS

- Third year pharmacy student with experience being a retail pharmacy assistant and intern
- Extensive medical knowledge about purposes, hazards and side effects of drugs
- Known to utilize medication therapy management by educating customers on lifestyle modifications and non-pharmacological therapies to optimize medication outcomes
- Proven to have strong interpersonal communication skills through collaborating with healthcare professionals to ensure customers receive comprehensive care

EDUCATION

Doctor of Pharmacy (PharmD)

2019 - Present

University of Manitoba, Winnipeg, MB

RELEVANT WORK

Retail Pharmacy Assistant

2021 - Present

Shoppers Drug Mart, Winnipeg, MB

- Assist in prescription preparation by company's standards and professional services to ensure quality customer care
- Warmly and promptly greet customers and gather prescription information accurately and according to Company and Pharmacy Standards of Practice
- Accurately document new prescription information within the database system to ensure customers are guaranteed correct prescriptions
- Refer customers to the pharmacist if further counselling is required based on specific questions and concerns about the prescription received

Pharmacy Intern (Summer)

May 2020 – August 2020

Prairie Mountain Health, Brandon, MB

- Conducted medication therapy management to optimize medication outcomes for customers by performing a comprehensive review of a customer's medication history
- Administered accurate dispensing processes and timely delivery of medications to provide the highest possible quality pharmacy services and products
- Prevented drug-related issues by interpreting and evaluating medication orders by providing information and consultation to medical staff and patients.

WORK EXPERIENCE

Medical Office Assistant

2018 – Present

Leila Medical Clinic, Winnipeg, MB

- Communicate clearly and effectively with patients to verify information and to direct them to the appropriate person or service
- Collaborate with 7 doctors to ensure availability of programs and services to patients
- Implement new organizational system for tracking patient visits and doctor availability, saving 100+ labor hours and reducing mistakes by 75%
- Implement sanitation procedures 20+ times per day to ensure a safe experience for both doctors and patients

VOLUNTEER EXPERIENCE

Clerical Assistant

2019 – 2020

Health Sciences Centre, Winnipeg, MB

- Accurately filed patient information within the Health Sciences database for easy access in the future
- Assembled patient medical charts for updating and ensured continuity of care given by physicians
- Contacted patients via phone call or email to confirm appointment time and dates throughout the work hours at Health Sciences Centre

Assembly and Events Assistance

2016 – 2017

DASCH, Winnipeg, MB

- Maintained effective communication with DASCH staff and supervisors to ensure coordination of roles and responsibilities were being met
- Warmly greeted attendees to DASCH events to foster a warm and welcoming environment
- Supported DASCH volunteers to ensure all duties were completed in a timely manner for the events to run smoothly and successfully

MEMBERSHIPS

Canadian Association of Pharmacy Students and Interns

2021 – Present

University of Manitoba Pharmacy Students' Association

2020 – Present

Active Minds, University of Manitoba Students' Union

2019 – 2020