

Summer Session 2023 CANCELLATION POLICY FOR DENIAL OF A STUDENT VISA

Note: Your \$500 residence down-payment will not be refunded in full nor held over to future terms.

Therefore, if you require a Student Visa to study in Canada, but you do not yet have an approved visa, we do not encourage you to make a \$500 down-payment. However, due to the large number of students who do make down-payments without having approved visas, we have implemented the following refund policies:

New international applicants requiring a Student Visa who have submitted the \$500 residence down-payment for the Summer semester and who do not have an approved Student Visa by within 15-days of the arrival date indicated on their application form must email stjohnsresidence@umanitoba.ca on or before the 15th day prior to their expected arrival date to cancel their residence reservation. These students would then be eligible for a partial refund of \$200.00. Failure to meet this deadline will result in the forfeiture of the entire \$500 down-payment.

Students must submit notice of cancellation by email to stjohnsresidence@umanitoba.ca and are only eligible for this extension of the normal refund deadline if visa denial is the reason given for the cancellation. The student will also be required to provide a copy of the visa rejection letter to the St Johns General Office in order to be eligible for the refund. The letter can be scanned and emailed to stjohnsresidence@umanitoba.ca or faxed to 204-474-7610.