



CANCELLATION POLICY FOR DENIAL OF A STUDENT VISA

Note: Your \$1,000 residence down-payment will not be refunded in full or held over to future terms.

Therefore, if you require a Student Visa to study in Canada, but you do not yet have an approved visa, we do not encourage you to make a \$1000 down-payment. However, due to the large number of students who do make down-payments without having approved visas, we have implemented the following refund policies:

New international applicants requiring a Student Visa who have submitted the \$1000.00 residence down-payment for the September 2015 semester and who do not have an approved Student Visa by August 19th, 2015 MUST email stjohnsresidence@umanitoba.ca on or before August 19th to cancel their residence reservation. Those students would then be eligible for a partial refund of \$450.00. Failure to meet this deadline will result in the forfeiture of the entire \$1000.00 down-payment. Students whose visas are not approved by August 19th who do not cancel their reservation by this date will be considered "No-Shows" and will be ineligible to apply to live in residence for future terms.

Students must submit notice of cancellation by email to stjohnsresidence@umanitoba.ca and are only eligible for this extension of the normal refund deadline if visa denial is the reason given for the cancellation. The student will also be required to provide a copy of the visa rejection letter to the St. Johns General Office in order to be eligible for the refund. The letter can be scanned and emailed to stjohnsresidence@umanitoba.ca or faxed to 204-474-7610.