

# University of Manitoba Security Services Monthly January 2021



# COVID-19 FRAUD

The Canada Anti-Fraud Centre have received reports on scams and frauds linked to COVID-19 vaccines. Do not buy COVID-19 vaccines online or from unauthorized sources. The only way to access safe and effective COVID-19 vaccines is through clinics organized or endorsed by your local public health authority in collaboration with Canada's federal, provincial and territorial governments.

**<https://www.canada.ca/en/public-safety-canada/campaigns/covid19.html>**

## **Protect yourself, beware of:**

- » Potential counterfeit COVID-19 vaccines
- » Private companies selling fraudulent products that claim to treat or prevent the disease
- » Unapproved drugs threaten public health and violate federal laws

## **Coronavirus-themed emails and COVID-19 vaccination themed emails that are trying to:**

- » trick you into opening malicious attachments
- » trick you to reveal sensitive personal and financial details

## **Unsolicited calls claiming to be from a private company or health care providers offering home vaccination kits for an up-front fee**

- » Only official health care providers can perform the tests
- » No other tests are genuine or guaranteed to provide accurate results

## **Questionable third-party companies offer to help you fill out applications, such as CERB**

## **Criminals using your identity to sign-up for CERB and receive payments**

## **Spoofed government, healthcare or research information**

## **Unsolicited calls, emails and texts requesting urgent action or payment and/or offering medical advice, financial relief, or government assistance and compensation**

- » If you didn't initiate contact, you don't know who you're communicating to
- » Never respond or click on suspicious links and attachments
- » Never give out your personal or financial details

## **Unauthorized or fraudulent charities requesting money for victims, products or research**

- » Don't be pressured into making a donation
- » Verify that a charity is registered

Refer to Government of Canada COVID-19 health, financial and security resources and if you have questions about getting vaccinated, contact your family physician or local health care providers.



# THEFT EDUCATION

Thefts are crimes of opportunity and it happens all too often at the University of Manitoba. Security Services takes multiple reports of stolen laptops, cell phones and other mobile devices every month. The majority of thefts on campus are due to devices being left unattended.

Security Services continues to leave Theft Education cards on any unattended belongings that are found during their regular patrols. These cards are intended as a reminder that your expensive mobile devices are not always safe when they are left unattended.

If your mobile device does get stolen, be sure to report it to Security Services. When dealing with lost/found/stolen mobile devices, Security Services collaborates with the IT Security Team from Information Services & Technology. The IT Security Team possesses unique tools and a skill set that facilitates the recovery of lost/stolen mobile devices.



**Security Services continues to be diligent with our theft education program in order to educate the university community before they become a victim of a mobile device theft.**

# RECOMMENDATIONS IF YOU ARE VICTIM OF MOBILE DEVICE THEFT

- ☐ Contact your cellular provider and report it lost or stolen immediately
- ☐ If the device is a U of M owned phone, contact the IST service desk (204-474-8600)
- ☐ Assume the device is compromised, and change passwords: University accounts, personal email, banking, Dropbox, iTunes, Netflix, etc.
- ☐ Try to track its location with Find My Phone or similar tracking application. Report any activity with Winnipeg Police, Security Services or IT Security
- ☐ Notify your Credit Card companies and Bank if you used the device for shopping or banking. They can monitor your accounts for abnormal activity
- ☐ Try to remote wipe the device if sensitive data or passwords were stored. IST can help wipe the device, or the user can wipe the device themselves, if the device is linked to your Outlook Web Access account and is ONLINE. If the device is not ONLINE it will be wiped at next connection to the Exchange email system

Personal item theft is the most frequent crime at the U of M. **If you leave it, you could lose it.**

Report suspicious persons or behaviour  
**204.474.9312**

This isn't just a bag.  
**It's a target.**



# CAMPUS SECURITY STATISTICS DECEMBER 2020



## SUSPICIOUS

It is important to Security Services that the university community is comfortable and feels safe when spending time on campus. Security Services responds to reports of suspicious people and vehicles on campus.

14 Responses to suspicious calls

## Safe Walk /Safe Ride

Safe Walk and Safe Ride is a free service in which Security Services staff will meet you and walk you or give a ride to/from your car, your class, your residence room, or a bus stop. If you don't feel comfortable walking on campus at night, Security Services would be happy to assist you.

109 Safe Walks

0 Safe Rides suspended due to Covid-19

## Medical Emergencies

Security Services responds to all medical emergencies on campus. Sometimes Security Services staff are the first to respond to an emergency, other times they play a key role in guiding the emergency responders to the correct building and room. 02 Responses to Medical

## Access

Every day Security Services helps students and staff that want to gain access into buildings or rooms. In order to assist with these unscheduled door openings Security Services staff must interrupt their day-to-day operations.

168 Unscheduled Access Requests

## Alarms

Security Services response to all False or Actual alarms on campus for example: Fire, Code Blue, Elevator, Emergency Phones, Panic Alarms and Freezer Alarms 67 Alarm Responses



## University of Manitoba Fort Garry Campus - December 2020 Incidents

### Driving Offences

Dec. 20	On Campus	Vehicle speeding on campus roadways
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### Break and Enter

Dec. 26	St. Andrews College	Reported attempted break and enter
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### Mischief

Dec. 18	On Campus	Graffiti on University of Manitoba sign on Chancellor Matheson Rd.
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Dec. 23	ALC	Unauthorized posters taped on doors
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### Theft

Dec. 07	ALC Parking Lot	Theft of a John Deere Gator (Recovered)
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## University of Manitoba Bannatyne Campus - December 2020 Incidents

### Theft

Dec. 16	Parkade	Theft of fire extinguishers
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Dec. 29	Parkade	Theft of fire extinguishers
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