University of Manitoba Security Services Department

Graduate Student Orientation

Sept. 1st, 2022
Fort Garry Campus: 423 University Crescent, Welcome Centre building
• Located across from the Active Living Centre
Bannatyne Campus

• The Security Services office is in room S105 of the Medical Services building.
Security Services – What we do

• Security Services responds to all calls for service on campus, including medical emergencies, alarms, public assistance, etc.

• Security staff are available 24 hours a day.

• Priority #1: Personal safety.

• Priority #2: Protection of property and assets.

• We are here to serve the community.
Programs, Services & Safety Initiatives

- Safe Walk/Safe Ride Program
- Emergency Red Phones/Code Blue stations.
- Mobile safety App: UM Safe
- Safety Tips
- Covid-19 Information
- Video Monitoring
Safe Walk Program

• Free service in which Security Services will accompany an individual from one location on campus to another.

• Available 24/7 at both campuses.

• Safe Ride Program: currently suspended due to COVID.

• To request a Safe Walk, contact our office, approach our staff, or use our mobile safety app.
Emergency
Red Phones

• Red phones provide direct, two-way communication with Security Services.

• Located in key locations in buildings around both campuses.

• In an emergency, simply push the button to be connected with Security Services. Guards will always attend.
Code Blue Stations

- Code blue stations are located at various locations around both campuses.
- There are 16 code blue stations at the Fort Garry Campus and 4 at the Bannatyne Campus.
Press the button to activate

• They provide direct, two-way communication with Security Services. Guards will always attend when a call is placed.

• A blue light at the top of the pole will flash when activated.
Emergency Panic Buttons

- Panic buttons are located in various locations in buildings around campus.
- They can be activated to call for help when a person feels they are in danger or require emergency assistance.
- When pressed, it sends a signal to the alarm monitoring station and security personnel will be dispatched.
Mobile Safety App: UM Safe

• The U of M has its own custom branded safety app called UM Safe.

• The app was created to enhance the safety of students, staff and faculty on campus.

• Some features of the app involve interaction with Security Services and some will be optional.
UM Safe App

• The app has various safety features and resources, including:

  ➢ Mobile Blue Light
  ➢ Work Alone
  ➢ Incident Reporting
  ➢ Friend Walk
  ➢ Support Resources
Mobile Safety App: UM Safe

• The app is free to download from the App Store and Google Play

UM Safe is the official safety app of University of Manitoba.
Covid-19 Information

• Masks are to be worn at all times, inside all University buildings.
• Masks are not required outdoors.
• Designated eating areas are set up on campus and are to be used for eating only.
• Tables and chairs in eating/studying areas are not to be moved to facilitate group chat or study.
• For further information: https://umanitoba.ca/coronavirus
Safety and Security Tips

• Do not leave valuable items such as textbooks, laptops, cell phones, etc. unattended for any period of time.

• Most crimes on campus are crimes of opportunity.

• Always secure your personal belongings with a lock when using lockers on campus.
Safety and Security Tips

- Do not provide access to labs, offices, or buildings, including residence buildings, to people who do not have access to those areas or are not authorized to be there.
- Do not allow people to piggyback on your access. Anyone requiring access can contact Security Services for assistance.
- Report any suspicious or criminal activity to Security Services.
Personal Safety Tips

• When walking, appear confident and always be aware of your surroundings.

• Know where the nearest Code Blue or Red Phone is located.

• Avoid wearing headphones or earbuds while walking, as they prevent you from hearing your surroundings.
Personal Safety Tips

- Walk in well-lit areas and avoid isolated parts of campus.
- Use the buddy system when coming to or leaving the campus.
- Call Security Services for a Safe Walk.
- Download the UM Safe app.
Bike Security

• Bike thefts are a common problem around the city in the warmer months, including on campus.

• Additional cables can work in tandem with the U-lock to add extra security.

• Lock your bike using a U-lock. Place the lock around the frame and attach it directly to the bike rack.
Bike Security

• Use designated bike racks, bike compounds or bike lockers on campus.

• The bike station is located on the ground level of the University Parkade. The bike station is a covered, enclosed parking facility for 100 bikes, secured with a card lock system.

• The University of Manitoba offers 18 secure bike lockers located across the Fort Garry Campus, providing a personal, weather protected and secure enclosure for your bicycle.

• Report any suspicious activity to Security Services.
Security Services

Contact Us

- **Non-Emergency**: (204) 789-3330 (Bannatyne Campus)
- **Non-Emergency**: (204) 474-9312 (Fort Garry Campus)
- **Safe Walk**: (204) 474-9312
- **UM Safe App**

- **Emergency**: 555 from any University phone
- **Emergency**: #555 from BellMTS or Rogers Wireless
- **Email**: [Emergency_Response@umanitoba.ca](mailto:Emergency_Response@umanitoba.ca)
- **Code Blue stations or Emergency Red Phones on campus**

- https://umanitoba.ca/security/
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Questions?