

ADVENTURER EXPLORER TRAILBLAZER REBEL PIONEER CREATOR DEFENDER ADVENTURER EXPLORER TRAILBLAZER
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Establishing an Evidence Base for Future Directions in Settlement

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Research Questions

- Who uses settlement services?
 - Are existing services helpful?
 - Are they easy to find?
- Who doesn't use settlement services?
 - Why don't they use settlement services?
- Can our observations be confirmed by examining more than one dataset?



Pan Canadian, Alberta and Western Canada Survey Methodology

- Random samples drawn from a CIC data file
 - Included all immigrants over 18 years, who landed between January 1, 2007 and December 31, 2012.
 - Indicated intention to reside in target province or territory.
 - Telephone survey conducted in late 2012/early 2013
 - N: Alberta Survey = 1,006 Western Canada Survey = 3,006
Pan Canadian Survey = 20,818
- Newcomers must have arrived in one of the four western provinces or territories
- Response rates: between 24.6% and 38.0%

- **An important note on data interpretation**



WHO USES SETTLEMENT SERVICES?



Percentage of Newcomers using settlement services on arrival

	Accessed Services	Have not used services
Alberta Settlement Survey	47.1%	52.9%
Western Canada Settlement Survey	33.3%	66.7%
Pan Canadian Survey	NA	NA

Significant provincial differences:

- Manitoba highest at 41.9%
- Saskatchewan/Alberta at 29.9%

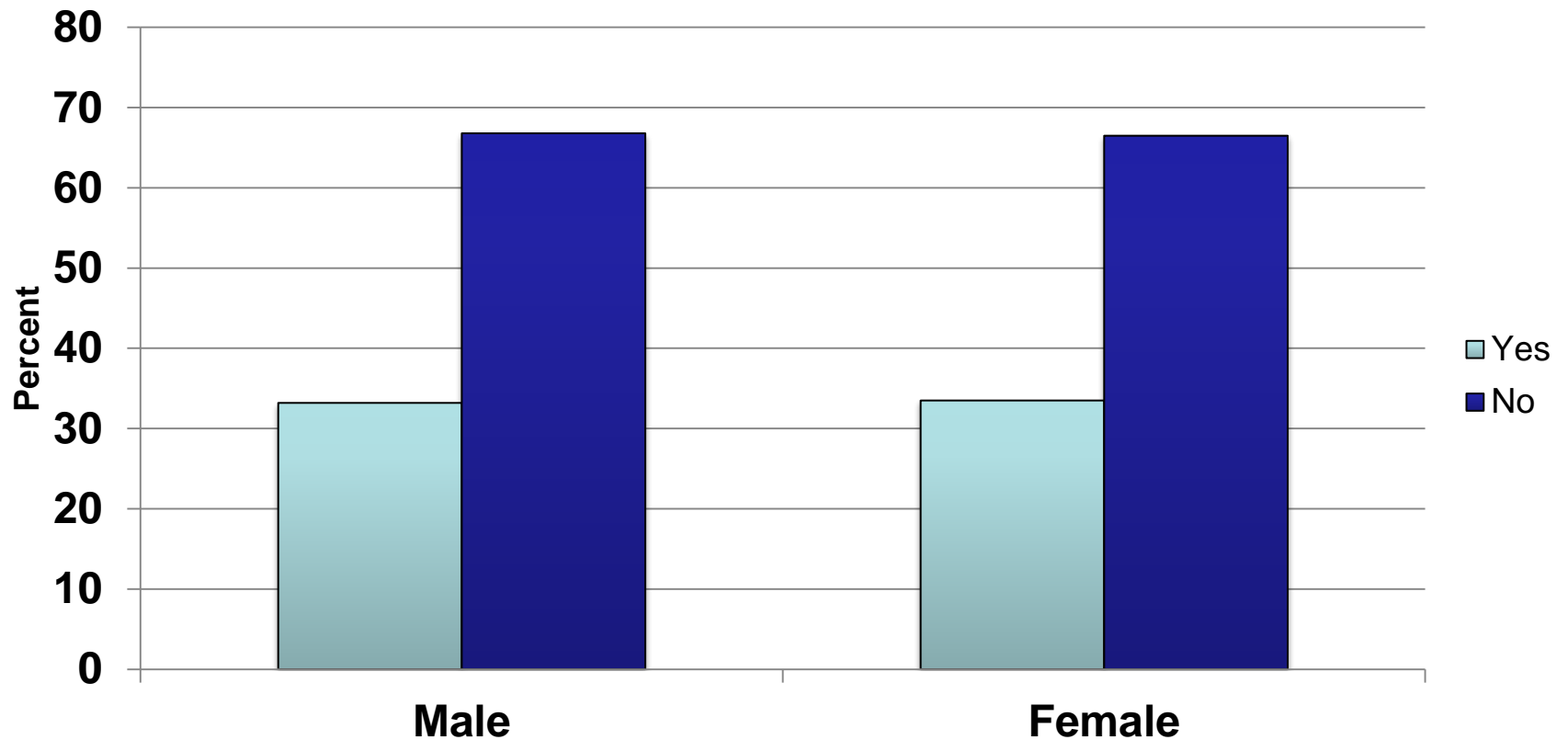


Demographic: Who accesses services?

	Accessed services	Did not access services
Gender	Males: 49.3%; Females: 50.7%	Males: 49.6%; Females: 50.4%
Age	25-34 (42.1%)	25-34 (46.5%)
Highest level of education prior to arrival	'University undergraduate degree' (40.7%)	'University undergraduate degree' (37.8%)
Income	\$10.00-\$14.00/hour (31.9%)	\$10.00-\$14.99/hour (29%)
Total	N=953	N=1904

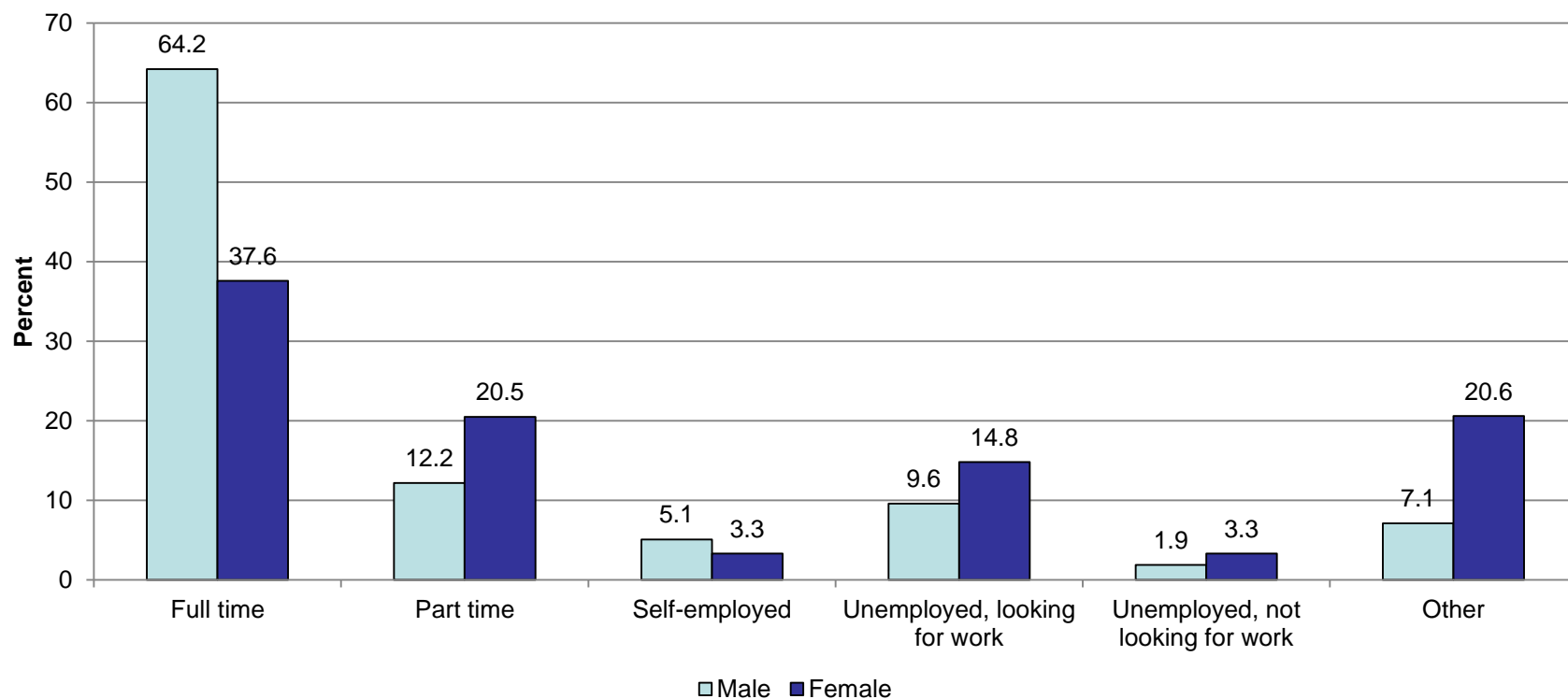


Have you used settlement services from an organization in your Province?

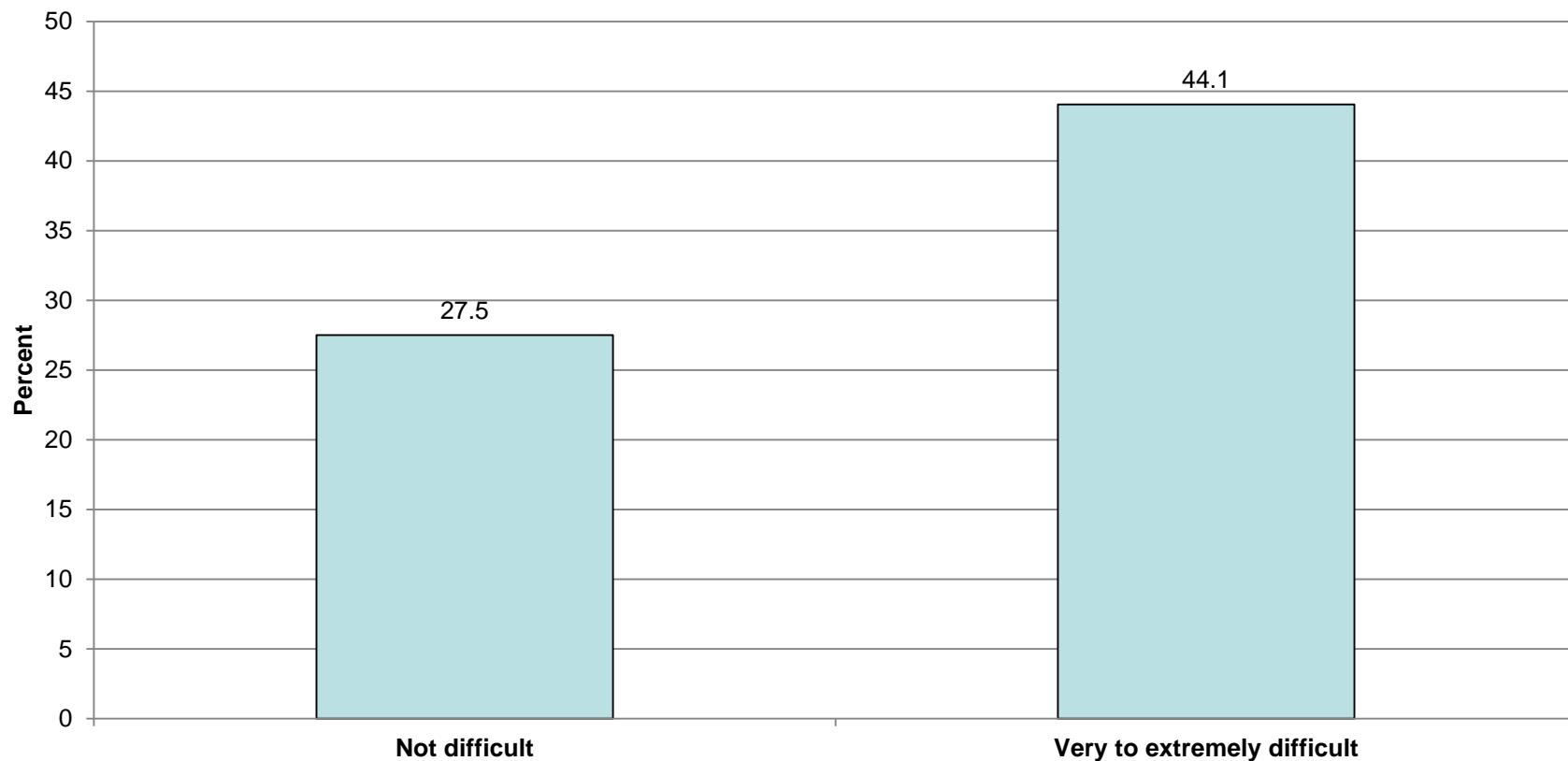


Newcomers who use services by sex and employment status

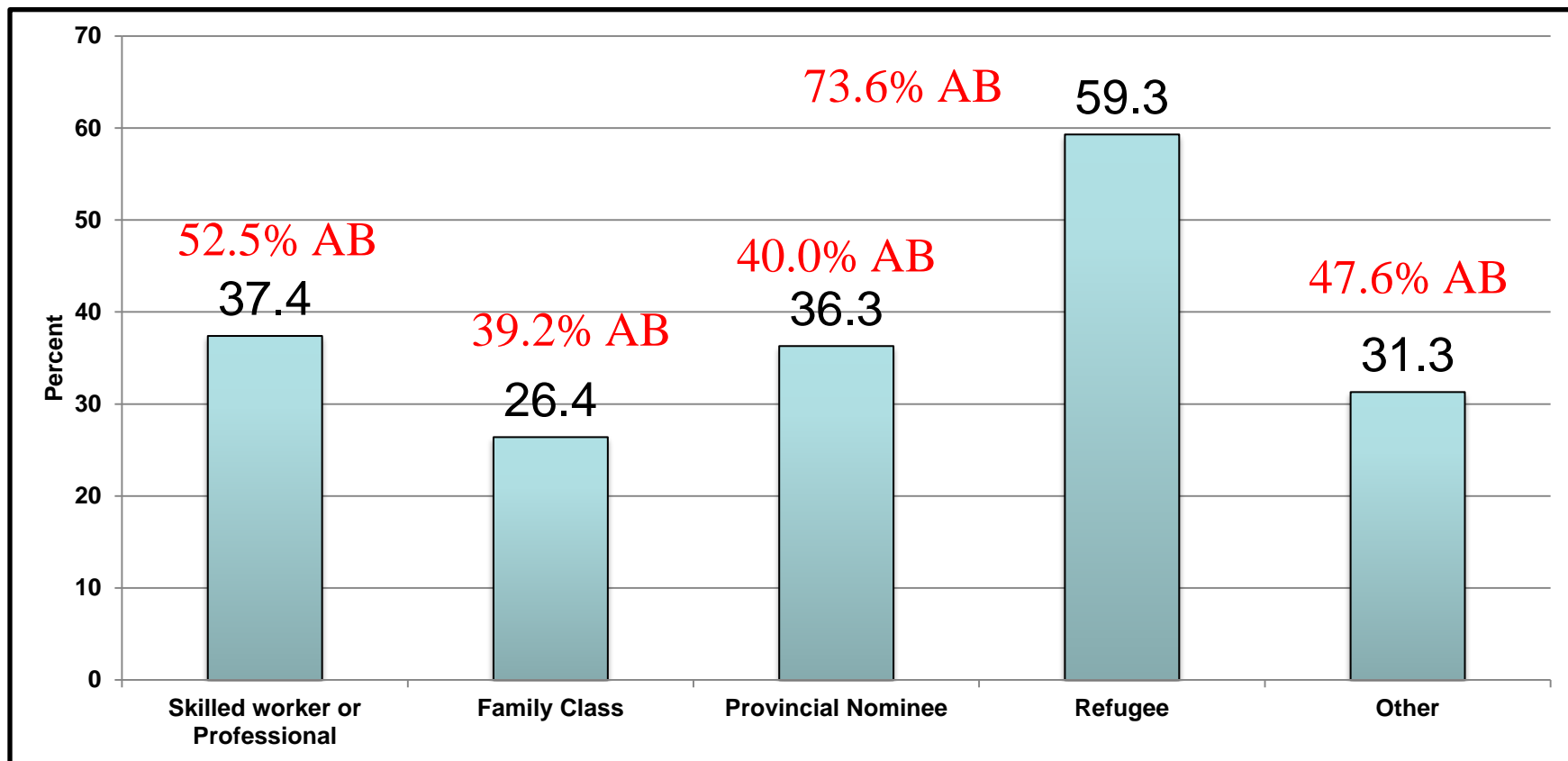
Used Services, by gender & employment status



Newcomers experiencing difficulty finding work are more likely to use services



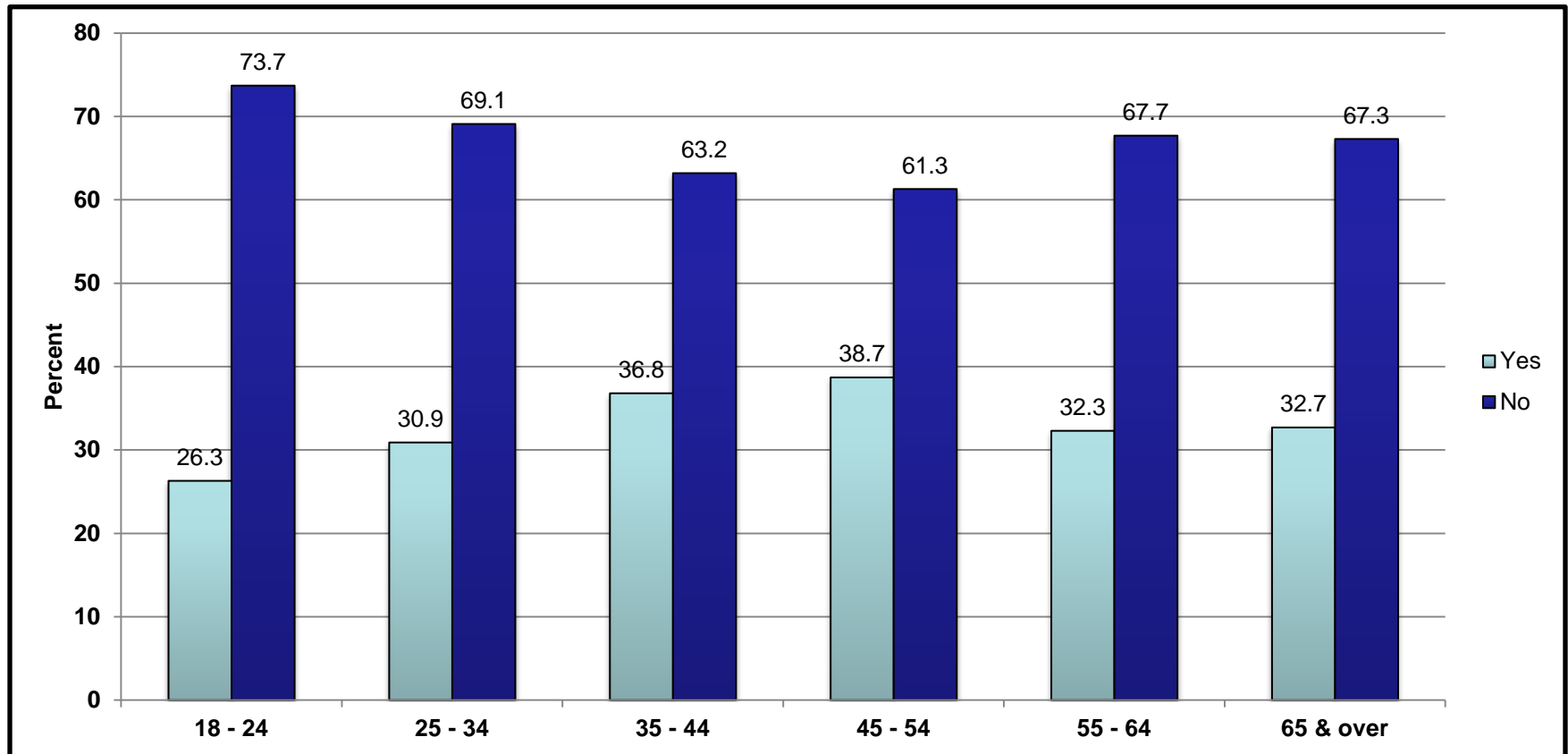
Use of Settlement Services by Entrance Class



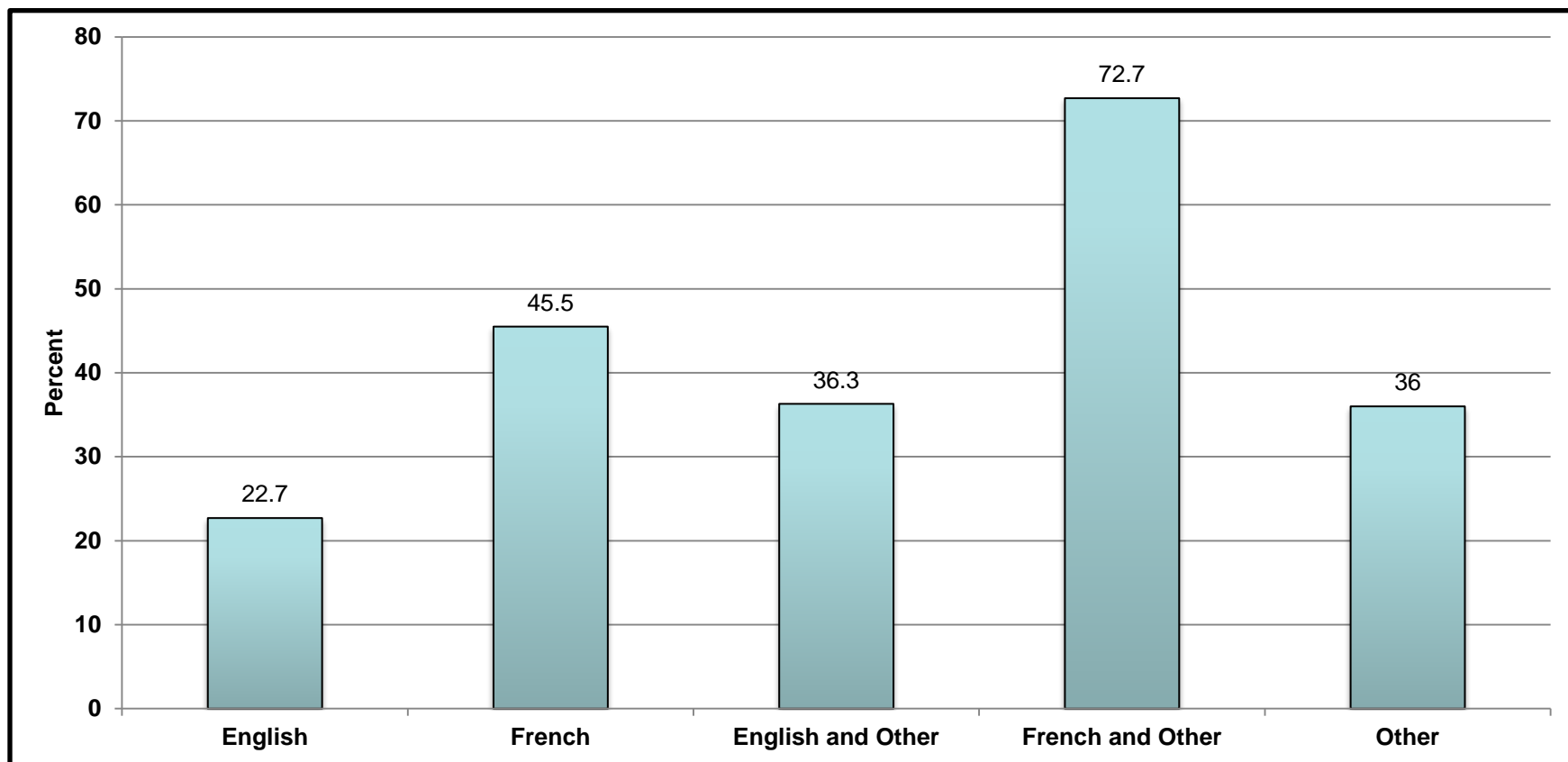
Note: similar use pattern



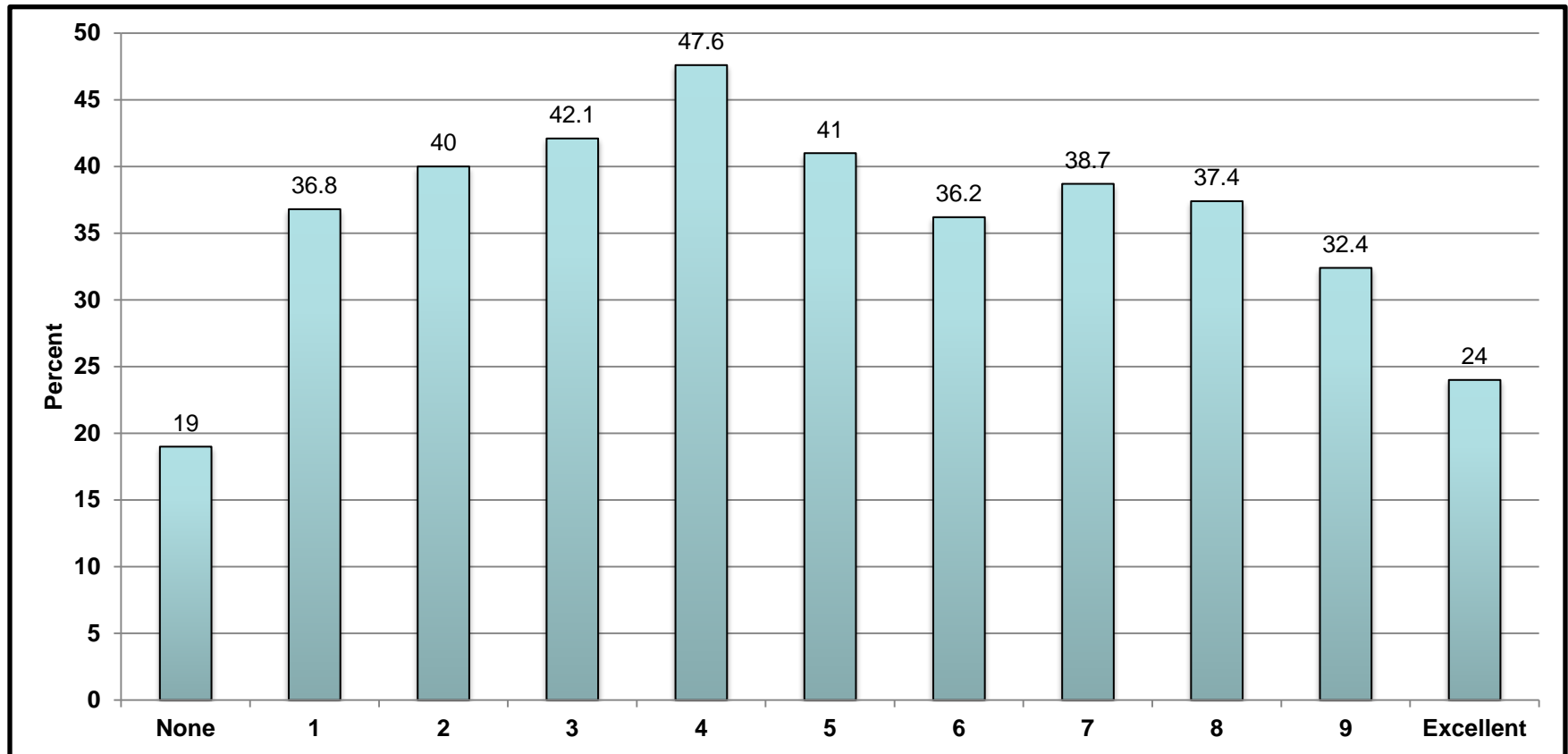
Use of services by age group



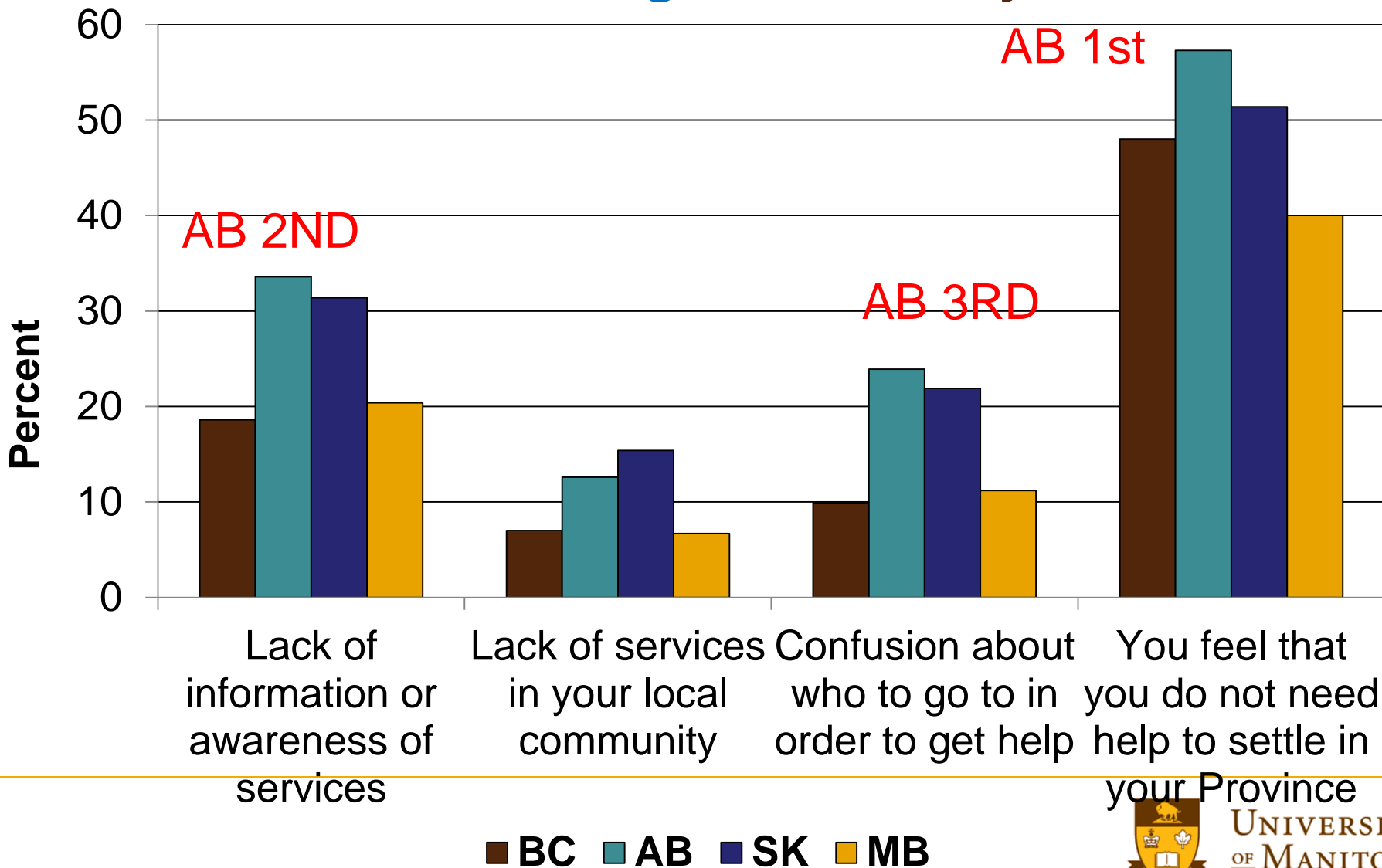
Effect of Language Knowledge on Service Use



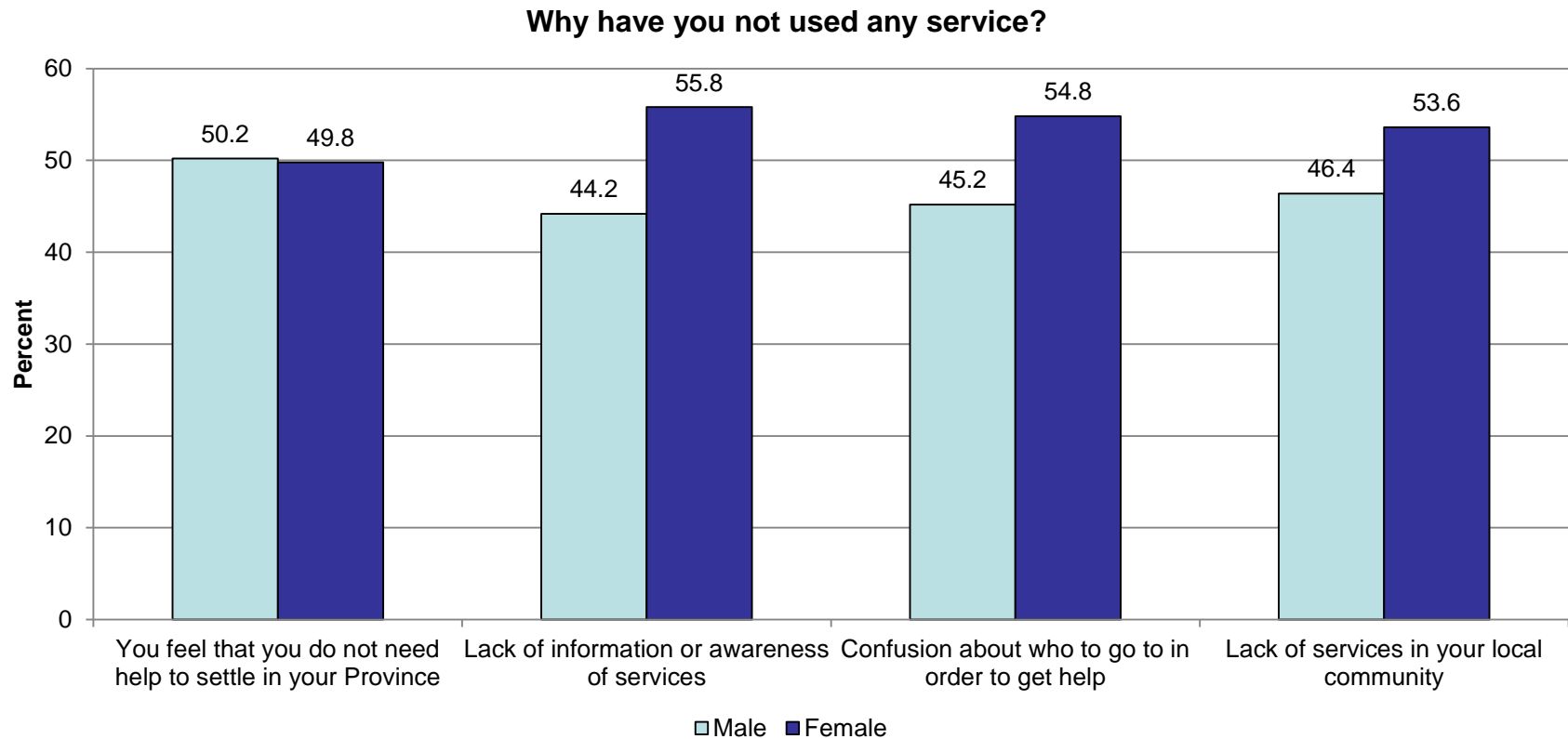
Use of services by English language use



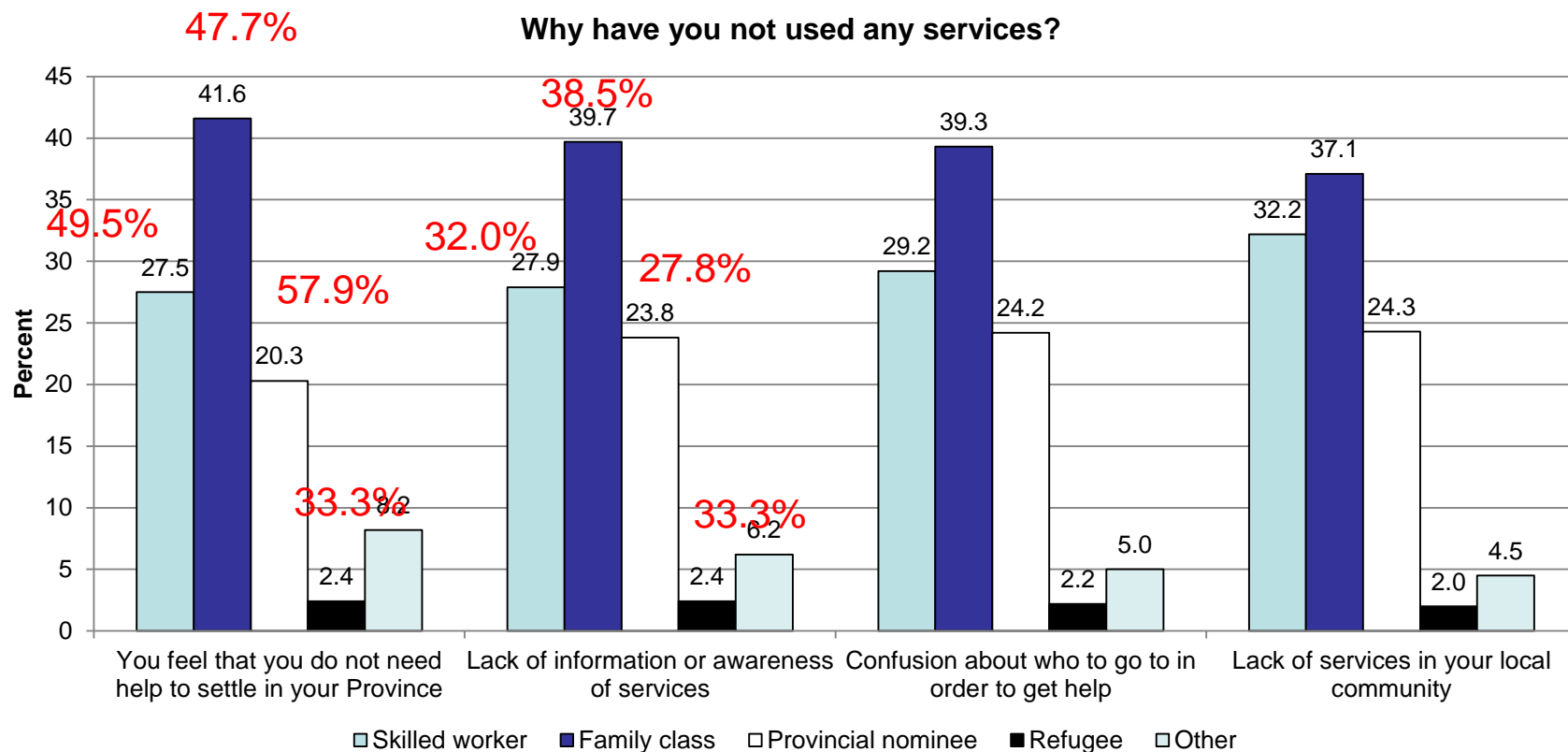
Reasons for Not Using Services, by Province



Why haven't you used services by sex

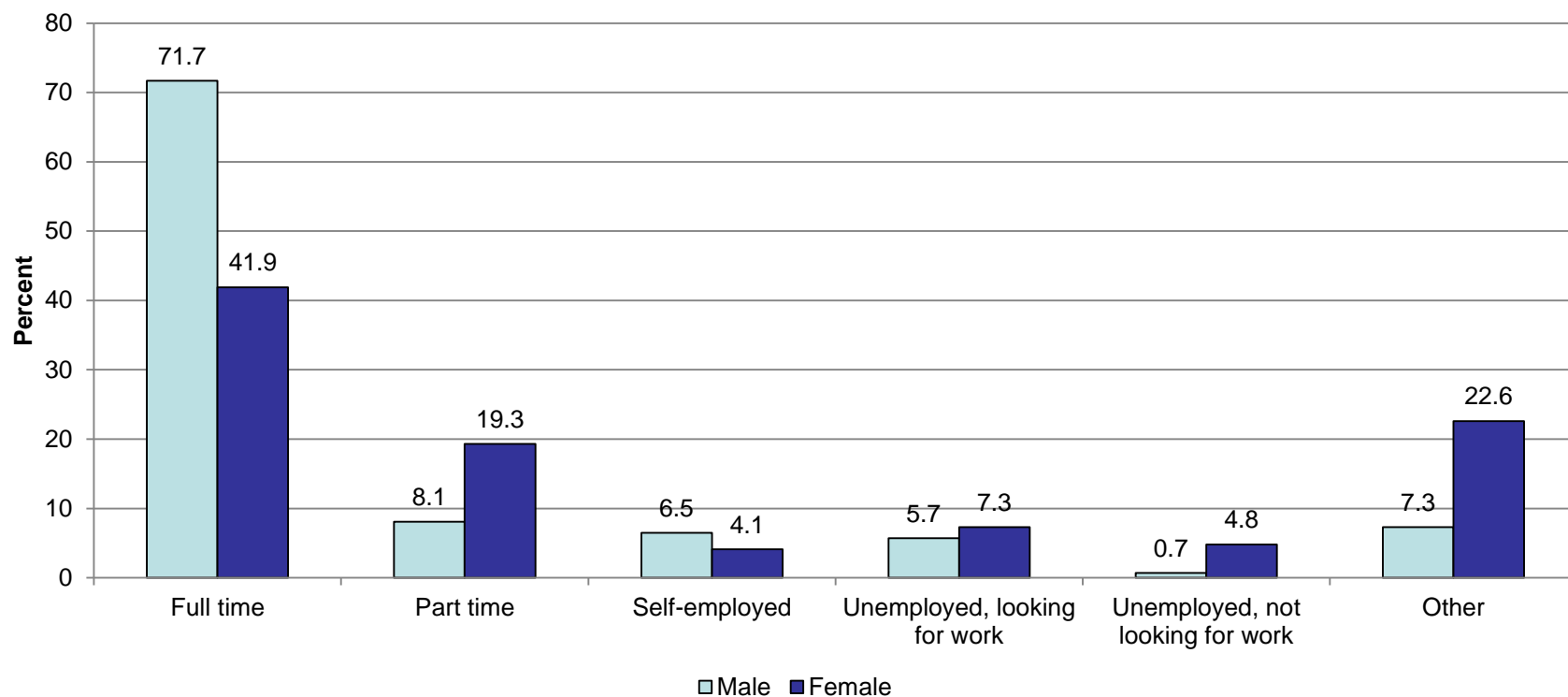


Why haven't you used services by entrance class

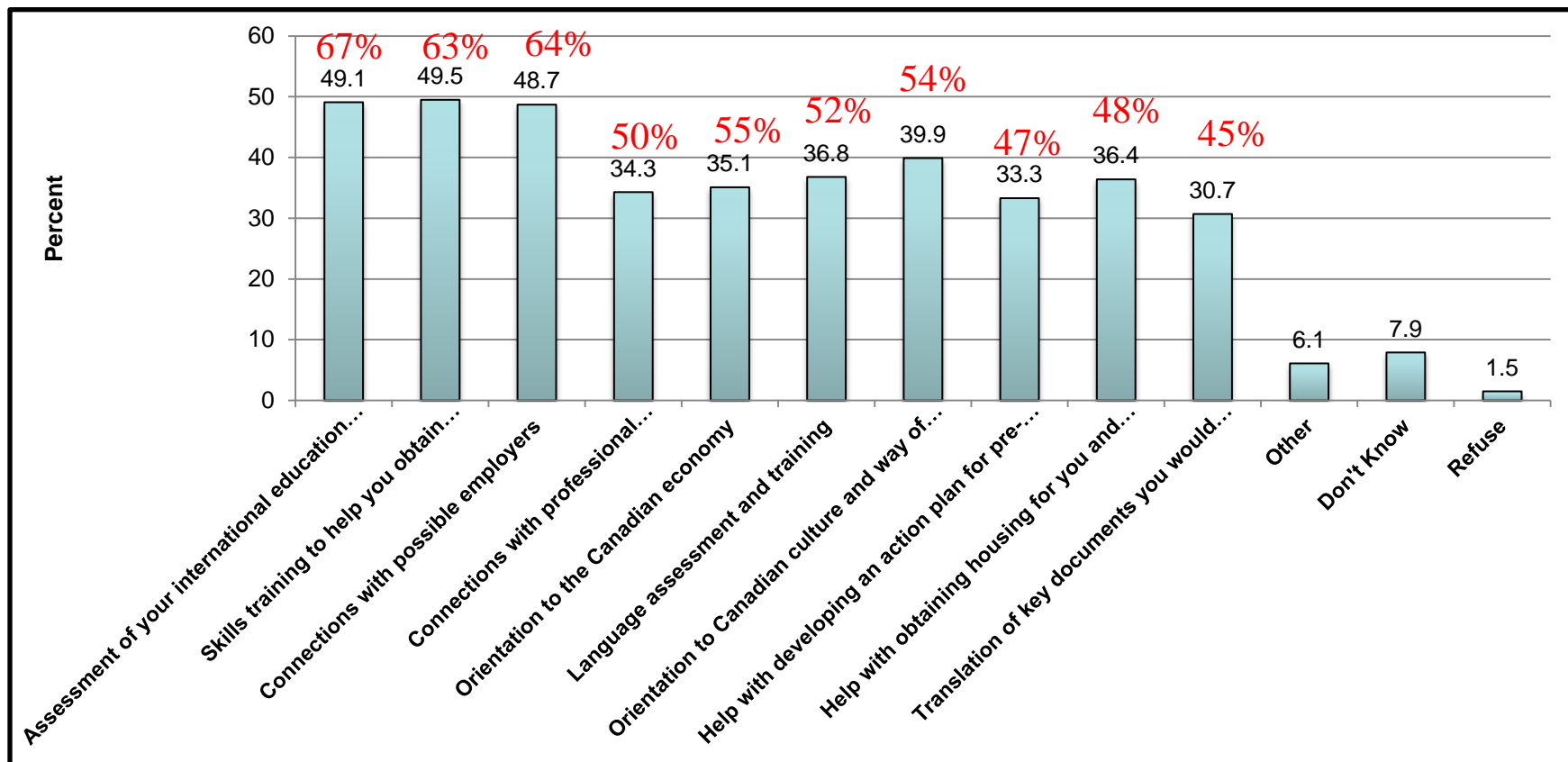


Newcomers who do not use services by sex and employment

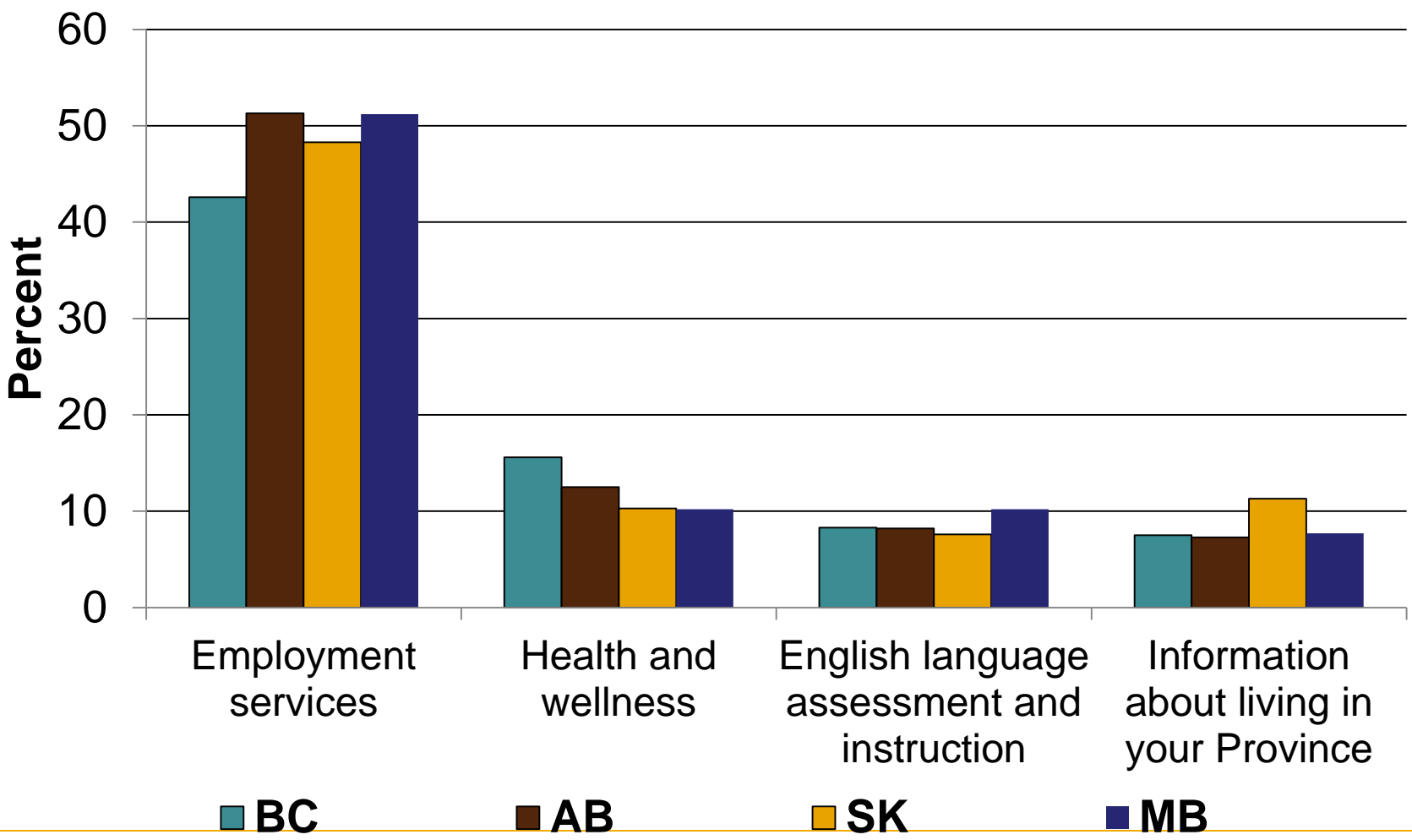
Not using services, by gender & employment status



Services Needed Prior to Arrival



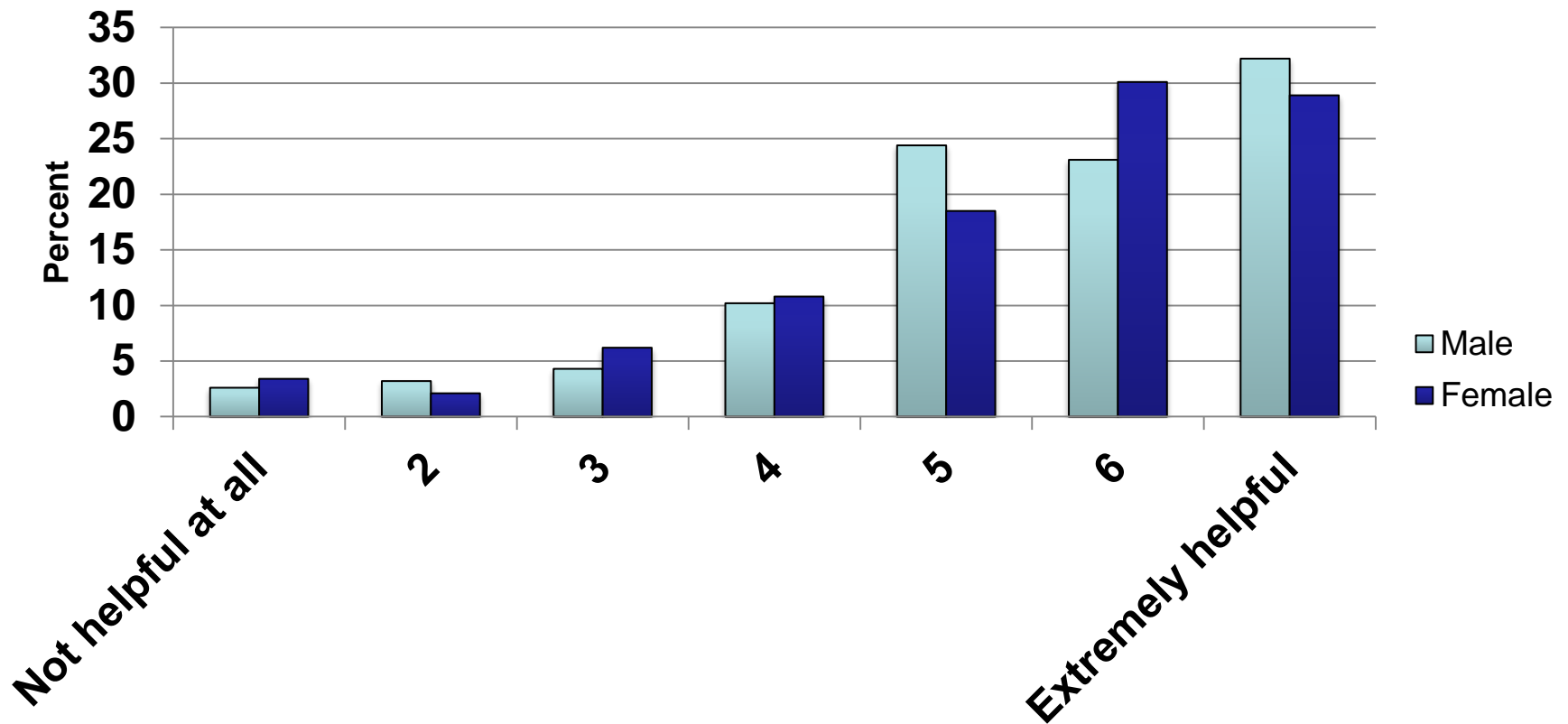
Services most needed after arrival by Province



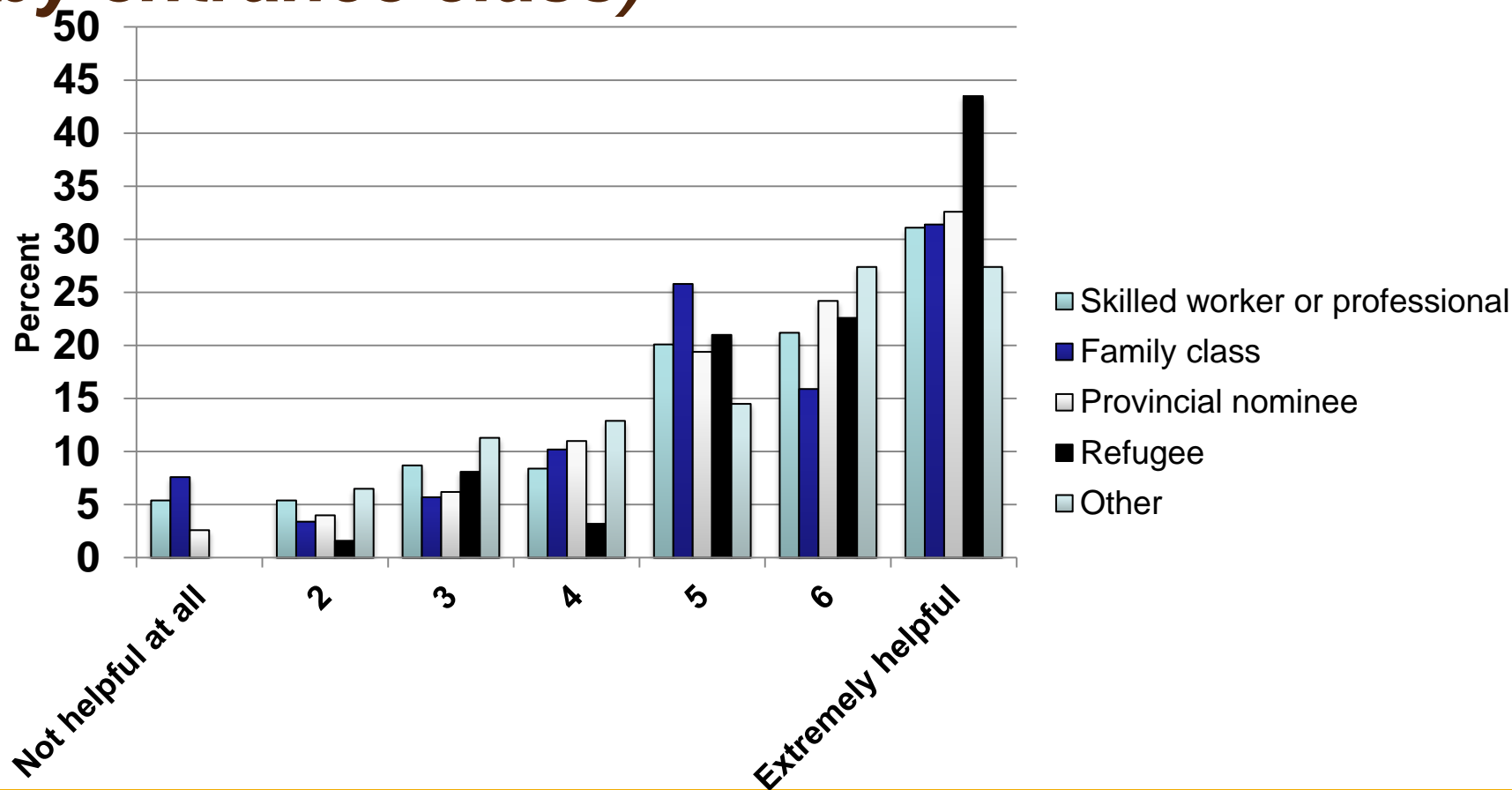
Helpfulness of Services or Programs



How helpful are services you accessed? (by sex)



How helpful are services you accessed? (by entrance class)



Provincial nominees & Canadian Experience class were the most satisfied in the Alberta Survey



EASE IN ACCESSING SERVICES

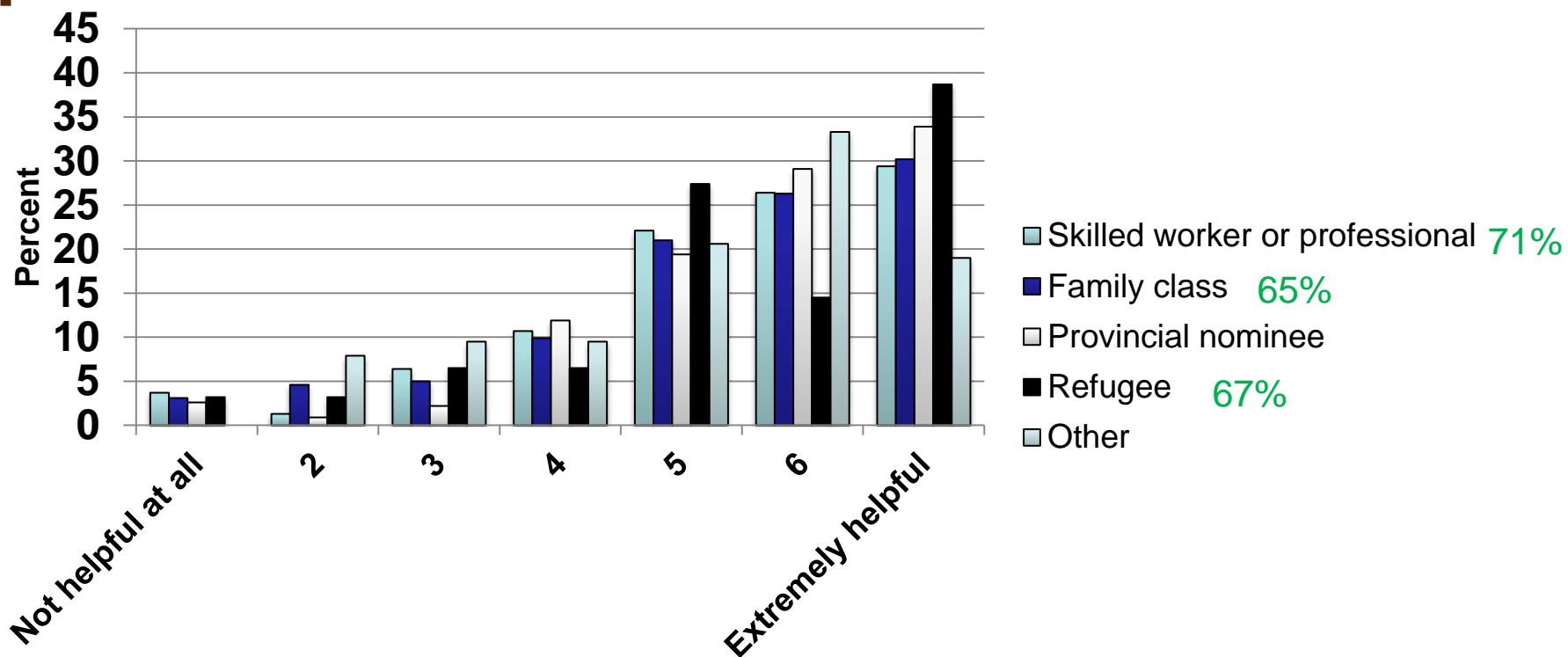


It is easy for me to get the services I need to settle in Canada

- Pan Canadian Survey: 68%
- Alberta Survey: not comparable at this time
- Western Canada Survey: 57.1%



How easy has it been for you to get the services you need to settle in your province?



Summary of observations

Dependent variable	Survey
Use of Services	Service usage higher among Alberta survey than Western survey
Who does not use services?	Alberta and Western results similar
Helpfulness of Services	Alberta and Western results similar
Ease of locating services	Western and Pan Canadian results similar

Note: we can expand our analysis of many of the findings for all three studies.

Future Directions

- Understand how sex, place of birth, urban/rural and other aspects influence access to services
- Develop a multivariate model to control for external and internal factors
- Confront and triangulate our findings against other data:
 - LSIC
 - IMDB
- Develop an index for successful integration
- New study to obtain a fuller picture of settlement use in Canada



Sources

- V. Esses, M. Burstein, Z. Ravanera, S. Hallman and S. Medianu, *Alberta Settlement Outcomes Survey*. Edmonton: Alberta Human Services, March 2013
- V. Esses, L. Hamilton, L. Wilkinson, L. Zong, J. Bucklaschuk and J. Bramadat. *Western Canada Settlement Outcomes Survey*. Calgary: Citizenship and Immigration Canada, Western Region Office, June 2013.
- Citizenship and Immigration Canada. *Evidence from the Pan-Canadian Settlement Outcomes Survey, 2012*. Ottawa: Citizenship and Immigration Canada, January 2013.



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- Advisory Committee

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INNOVATOR CHALLENGER REBEL VISIONARY

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