



Certificate in Quality Management

Become a better manager with this ONLINE program.

Improve your process with Quality Management ONLINE

Program description: Quality management is about moving people and inventory effectively, identifying and understanding the defects in your system and process, and eliminating those defects. It's a very precise and specific process, requiring a team effort and a culture change. Study quality management, and learn how to apply the concepts and theory in any business or organization. Prepare to implement or manage quality programs and thrive as a more knowledgeable manager in any sector including manufacturing, service, non-profit, government, health care, education, and more. Improve any business or organization by applying the concepts and theory of quality management. Learn online from anywhere and add a university credential to your resume to power your career.

Skills and Competencies: Learn the basics of quality assurance from a manager's perspective in the service and manufacturing sectors. Start to explore statistical quality control techniques and how they are used.

Program Length: 2 courses, 8 weeks to 2 years

Delivery: Online

Fees: \$1,520 plus non-refundable \$100 application fee

Credentials: Earn a University of Manitoba Certificate in Quality Management.

Professional Development: CPHR Manitoba members can earn professional development hours by completing courses in this program.





“Quality is quality. Quality management tools can be applied in any industry. There is a big movement toward quality management in Canada. You can understand the concepts. We can teach you how to do it.”

- Yasser Shaker, Instructor

Certificate in Quality Management Program Overview

Register for course(s) now.

Study course by course. Course fees due at time of registration.

With the Fast-Track option, you must register for both courses at the same time.

Apply to the program now.

Applications are open.

Length of program

72 contact hours

Required Courses

MGMT 0190 Quality Assurance Planning (36 contact hours)

MGMT 0192 Quality Improvement: Principles and Procedures (36 contact hours)

Course information is subject to change without notice. For the latest information, check our website.

UMExtended.ca/