



Certificate in Quality Management

Become a better manager with this **ONLINE** program.

Improve your process with Quality Management **ONLINE**

PROGRAM DESCRIPTION: Quality management is about moving people and inventory effectively, identifying and understanding the defects in your system and process, and eliminating those defects. It's a very precise and specific process, requiring a team effort and a culture change. Study quality management, and learn how to apply the concepts and theory in any business or organization. Prepare to implement or manage quality programs and thrive as a more knowledgeable manager in any sector including manufacturing, service, non-profit, government, health care, education, and more. Improve any business or organization by applying the concepts and theory of quality management. Learn online from anywhere and add a university credential to your resume to power your career.

SKILLS AND COMPETENCIES: Learn the basics of quality assurance from a manager's perspective in the service and manufacturing sectors. Start to explore statistical quality control techniques and how they are used.

PROGRAM LENGTH: 2 courses, 8 weeks to 2 years

DELIVERY: Online

FEES: \$1,738⁸⁰ plus non-refundable \$100 application fee
Pricing subject to change without notice

CREDENTIAL: Earn a University of Manitoba Certificate in Quality Management.

PROFESSIONAL DEVELOPMENT: CPHR Manitoba members can earn professional development hours by completing courses in this program.



Extended Education





“Quality is quality. Quality management tools can be applied in any industry. There is a big movement toward quality management in Canada. You can understand the concepts. We can teach you how to do it.”

- Yasser Shaker, Instructor

Certificate in Quality Management Program Overview

Register for course(s) now.

Study course by course. Course fees due at time of registration.

With the Fast-Track option, you must register for both courses at the same time.

Apply online to the program

Sign in to create an account in our registration system. Choose **Apply to a Program** in the left menu. Select your program and pay your application fee to complete your application. [Apply now](#)

Length of program: 72 contact hours

Required courses

MGMT 0190 Quality Assurance Planning
(36 contact hours)

MGMT 0192 Quality Improvement: Principles and Procedures
(36 contact hours)

Course information is subject to change without notice. For the latest information, check our website.

[**UMextended.ca**](#)



Extended Education

extended@umanitoba.ca Phone: 204-474-8800 Toll Free: 1-888-216-7011

185 Extended Education Complex, University of Manitoba, Winnipeg, MB, Canada R3T 2N2