University of Manitoba Security Services Monthly January 2022





COVID-19: Warning of potential financial fraud

From: Financial Consumer Agency of Canada

As the COVID-19 pandemic continues, fraudsters will try to take advantage of consumers. The Financial Consumer Agency of Canada (FCAC) is warning Canadians to be very cautious when receiving emails or text messages that appear to be from a financial institution asking for personal or financial information.

Financial institutions will never ask for personal information, login credentials or account information by email or text message. If you receive unsolicited or suspicious emails or text messages from a financial institution, do not click on the links or attachments. Remember: If you didn't initiate contact with a financial institution, you don't know who you are dealing with.

If you are suspicious about information you receive electronically related to your banking, contact the financial institution directly before taking any action.

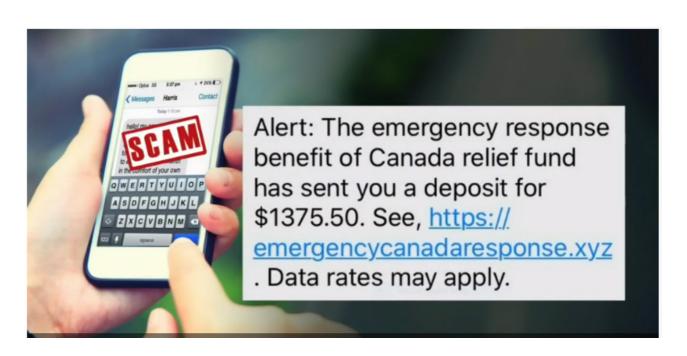
The Canadian Anti-fraud Centre has more information on scams related to COVID-19 as well as tips to help protect you from fraud.

Find out about the current reported scams related to COVID-19.

Learn how to protect yourself when banking online.

Know what to do if you're a victim of fraud.

COVID-19: Managing financial health in challenging times



RECOMMENDATIONS IF YOU ARE VICTIM OF MOBILE DEVICE THEFT

- □ Contact your cellular provider and report it lost or stolen immediately
 □ If the device is a U of M owned phone, contact the IST service desk (204-474-8600)
 □ Assume the device is compromised, and change passwords: University accounts, personal email, banking, Dropbox, iTunes, Netflix, etc.
 □ Try to track its location with Find My Phone or similar tracking application. Report any activity with Winnipeg Police, Security Services or IT Security
 - Personal item theft is the most frequent crime at the U of M. If you leave it, you could lose it.

Report suspicious persons or behaviour 204.474.9312

- ☐ Notify your Credit Card company and Bank if you used the device for shopping or banking. They can monitor your accounts for abnormal activity
- ☐ Try to remote wipe the device if sensitive data or passwords were stored. IST can help wipe the device, or the user can wipe the device themselves, if the device is linked to your Outlook Web Access account and is ONLINE. If the device is not ONLINE it will be wiped at next connection to the Exchange email system



CAMPUS SECURITY STATISTICS DECEMBER 2021





SUSPICIOUS

It is important to Security Services that the university community is comfortable and feels safe when spending time on campus. Security Services responds to reports of suspicious people and vehicles on campus.

Responded to 16 suspicious calls.

Safe Walk /Safe Ride

Safe Walk and Safe Ride is a free service in which Security Services staff will meet you and walk you or give a ride to/from your car, your class, your residence room, or a bus stop. If you don't feel comfortable walking on campus, Security Services would be happy to assist you.

45 Safe Walks completed.

Safe Rides suspended due to Covid-19.

Medical Emergencies

Security Services responds to all medical emergencies on campus. Sometimes Security Services staff are the first to respond to an emergency, other times they play a key role in guiding the emergency responders to the correct building and room.

Responded to 4 medical emergencies.

Access

Every day Security Services helps students and staff that want to gain access into buildings or rooms. In order to assist with these unscheduled door openings Security Services staff must interrupt their day-to-day operations.

188 Unscheduled access requests.

Alarms

Security Services responds to all False or Actual alarms on campus for example: Fire, Code Blue Elevator, Emergency Phones, Panic Alarms and Freezer Alarms

Fort Garry Campus - 72 alarms.

Bannatyne Campus - 22 alarms.

University of Manitoba Fort Garry Campus - December 2021 Incidents

Break and Enter			
Dec. 26	Agriculture Lecture Block	Reported break and enter	
		Theft	
Dec. 02	B Lot	Theft from vehicle	
Dec. 15	U Lot	Theft from vehicle	
Dec. 16	Parker Building	Theft of jacket	
Dec. 17	U Lot	Theft from vehicle	
Dec. 21	University Centre	Theft of clothing	
Dec. 21	Tier Building	Theft of a computer	
Dec. 21	J Lot	Theft from vehicle	
		Assault	
Dec. 02	EITC E3	Individuals in a physical altercation	
		Harassment	
Dec. 02	Pembina Hall	Individual being intimidated	
		Threats	
Dec. 03	On Campus	Individual uttering threats	
		Highway traffic Act	
Dec. 01	On Campus	Report of vehicles driving dangerously	
Dec. 06	On Campus	Report of vehicles driving above posted speed limit	
		Petty Trespasses Act	
Dec. 22	U College Residence	Individual violating the Petty Trespasses Act	
Dec. 25	Event Centre	Individual violating the Petty Trespasses Act	

University of Manitoba Bannatyne Campus - December 2021 Incidents

Mischief			
Dec. 09	Parkade	Graffiti on the parkade elevator door	
Dec. 29	Parkade	Vehicle driver side window smashed	
Petty Trespasses Act			
Dec. 23	Parkade	Suspicious person trespassing	

