



Relationship Building in
Humanitarian Supply Chains
October 15-16, 2009
Lord Elgin Hotel, Ottawa, Ontario

HUMLOG
Group

October 15

- 8:00 a.m. Breakfast and Registration
- 8:25 a.m. Opening Remarks – Paul D. Larson, Director, Transport Institute
- 8:30 a.m. Opening Keynote – Kevin McCort, President and CEO, CARE Canada
- 9:00 a.m. Session One
Vanessa Brown, Logistics Officer, Canadian Foodgrains Bank
Dave Carlstrom, President and CEO, Air Serv International
- 10:15 a.m. Break
- 10:30 a.m. Session Two
Birgitte Olsen, Head of Logistics, IFRC
Nancy Rivard, President, Airline Ambassadors International
- 12:00 p.m. Luncheon, with keynote speaker
George Fenton, Associate Supply Chain Director, WVI
- 1:30 p.m. Session Three
Mary Ennis, Executive Director, Disabled Peoples' International
Major Paul Gillies, Canadian Forces Joint HQ/DART
- 2:45 p.m. Break
- 3:00 p.m. Session Four
Amreen Choudhury, Sr. Program Officer – Roster Unit, CANADEM
Jeff Ashcroft, Founder, WORLD
- 4:15 p.m. Closing Keynote – Kim Fredriksson, Sr. Shipping Officer, WFP
- 4:45 p.m. Closing Remarks – Gyöngyi Kovács, Director, HumLog Institute
- 6:15 p.m. Reception, with art exhibit – Laura Archer, Artist

IFRC = International Federation of Red Cross & Red Crescent Societies; WVI = World Vision International; WORLD = World Organization for Relief Logistics Development; WFP = World Food Program



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October 16

- 7:15 a.m. 5k run/walk/ride to the Monument to Canadian Aid Workers at Rideau Falls Park and back to the Lord Elgin
- 8:30 a.m. Breakfast
- 9:00 a.m. Roundtable discussion: Relationship building
- 10:15 a.m. Break
- 10:30 a.m. Break-out meetings (4 to 5 people per group)
- 12 Noon Luncheon, with further roundtable discussion and summary
- 1:30 p.m. Briefing: Simulated complex disaster*
- 1:45 p.m. Break-out meetings (4 to 5 people per group)
- 2:15 p.m. Two-group combined meetings (8 to 10 people per group)
- 2:45 p.m. De-briefing: Relationship building lessons
- 3:00 p.m. Closing remarks

*Participants are assigned roles in various humanitarian relief organizations. Working in teams, they apply relationship building techniques in a simulated complex disaster.

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