Implications for Trust, Conflict, Effectiveness and Leadership

Research on work teams often fails to acknowledge that ‘difficult’ team members may have a disproportionately negative influence on the people around them, and have the potential to single-handedly impair team outcomes. This longitudinal research explores how ‘difficult’ team member characteristics influence team effectiveness, and how leaders’ conflict management style is an avenue for more effectively managing ‘difficult’ team members.

Friday
March 22
10:30 am
530 Drake Centre

GUEST SPEAKER:
Dr. Jana Raver
Associate Professor
E. Marie Shantz Faculty Fellow
of Organizational Behaviour
Queen’s School of Business
Queen’s University