

Accessing Your Course

Online learning

All Distance and Online Education courses are offered online. **You will not receive printed course materials. You will be responsible for obtaining textbooks if required.**

Courses are hosted by an online learning management system called ANGEL which allows you to logon to the UM web server and access courses in a secure environment. You can read course materials, chat with your classmates and instructor, submit assignments and check assignment grades, all online.

How our courses work

Courses vary, but standard features in all courses include options such as chat, student lounge, e-mail, and online assignment submission.

Courses may include one or more of the following features:

- course notes
- synchronous online audioconferences (required in some courses)
- tutorials
- audio/video resources
- links to online library and web resources

Claiming an ID

You must claim a UMnetID (a user ID and password) before you can logon to the cours. If you are a returning student, you may already have a UMnetID.

Claim your UMnetID at umanitoba.ca/claimid. Additional instructions are available at umanitoba.ca/computing/ist/accounts/claimid.html. Be sure to copy your user ID and password in a safe place as this information gives you access to several computer services on campus, as well as your course websites.

UMnetIDs and Aurora Student accounts are processed within half an hour during the day. UMnetIDs are not processed overnight. If you have difficulty claiming your UMnetID contact Computer Accounts at (204) 474-8600 or at computer_accounts@umanitoba.ca.

Logging into the course website

You should be able to access your course about 48-72 hours after registering. Access to Campus Manitoba courses can take up to five to seven working days.

Access your course at umanitoba.ca/angel.

If you have problems logging in please contact de_support@umanitoba.ca.

Technical requirements

Most computer systems with Internet access will be sufficient for online courses. However there are some recommended minimums.

Hardware

A computer with Internet access is required. We recommend that your computer have a sound card, speakers and a printer. Although it is possible to use a dial-up modem, high speed Internet is recommended. Cable modems or home use DSL lines will work well for online courses. All Computer Science courses require Windows XP, or newer. Linux or MAC computers may be used, but are not supported and they must use supported web browsers.

Software

ANGEL is compatible with Internet Explorer 8 or 9 and Mozilla Firefox 3.X. MAC users must use Mozilla Firefox. Safari **is not** supported and can result in missing answers on quizzes. For most courses, Word 2003 (or higher) is a sufficient word processor. Other word processing software can be used, but you may experience some compatibility issues that will require a little extra time to work through.

If you plan to access your course from a computer at work

If you plan to access your course website from work, you may have to make special arrangements with your computer administrator. Try to access your course website, as early as possible, from all computers you intend to use.

If your course includes audioconferences

For courses that offer synchronous online audioconferences, you will require a headset and microphone.

Check [Aurora Student](#) or call Distance and Online Education Student Services at (204) 474-8012 (toll free 1-888-216-7011 ext 8012) if you need more information regarding:

- Online course features
- Dates and times of audioconferences
- Tutorial dates, times and locations