### Feature operation

#### Call Forward
- **Activate**: Fwd ▶️ Fwd
- **Deactivate**: ▶️ Fwd
- **Reinstate**: Fwd ▶️ Fwd

#### Call PickUp
- **Pickup**: ▲ Pickup

#### Conference
- **Conf**: ▶️ Conf

#### Hold
- **Place a call on hold**: (Hold)
- **Return to a held call**: (Line)

#### Last Number Redial
- **(Line)**

#### Message
- **(Msg/Inbox)**

#### Ring Again
- **Activate**: RngAgn
- **When notified**: ▲ ▶️ RngAgn
- **Deactivate**: ▶️ RngAgn

#### Transfer
- **Trans**: ▶️ Trans

#### Adjust volume
- (Volume +)
- (Volume -)

### Legend

<table>
<thead>
<tr>
<th>Icon</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>( )</td>
<td>Indicates the key cap text label. For example, (Message).</td>
</tr>
<tr>
<td></td>
<td>Lift the handset.</td>
</tr>
<tr>
<td></td>
<td>Replace the handset.</td>
</tr>
<tr>
<td>(Goodbye)</td>
<td>Press the goodbye key.</td>
</tr>
<tr>
<td></td>
<td>Dial a number.</td>
</tr>
</tbody>
</table>

### Legend (continued)

<table>
<thead>
<tr>
<th>Icon</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Press the line key.</td>
</tr>
<tr>
<td>▶️ Fwd</td>
<td>An icon flashes when a feature is being programmed. An icon lights steadily when a feature is active.</td>
</tr>
<tr>
<td></td>
<td>Press the Services key once for server-based features, or press the Services key twice for local phone features.</td>
</tr>
<tr>
<td></td>
<td>Press the Message/Inbox key.</td>
</tr>
<tr>
<td></td>
<td>Press the Up/Down Navigation keys</td>
</tr>
<tr>
<td></td>
<td>Press the Enter key</td>
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<tr>
<td></td>
<td>Press the Expand key</td>
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</tbody>
</table>

### Services and Telephone Options menus

#### Services menu
- **(Services)**

#### Note: The Services menu contains the Telephone Options, Password Admin, Virtual Office, and MG 1000B menus. These options are not available on all Nortel IP Phone 1110 phones. Consult your system administrator.

#### Telephone Options menu

#### Volume adjustment
- Choose one of:
  - Ringer
  - Handset Listen
  - Listen-only speaker
  - Buzzer

#### Contrast adjustment

#### Language
- **Note**: This language setting controls the language used by features on your phone only. To set the language used elsewhere on your phone, press Services twice, select 1. Preferences, and select 2. Language.

#### Date/Time format

#### Local DialPad Tone

#### Ring type
- **Play**

#### Call Timer
- **On**
- **Off**
IP Phone 1110
For Nortel Communication Server 1000
Quick Reference Card

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