



UNIVERSITY
OF MANITOBA

Student Residences

Residence Administration Office
101 Arthur V. Mauro Residence
120 Dafoe Road
Winnipeg, MB
Canada R3T 6B3

Phone: (204) 474-9922
Fax: (204) 474-7662
Email: residence@umanitoba.ca

CANCELLATION POLICY FOR DENIAL OF A STUDENT VISA

Note: Your \$1,000 residence down-payment will not be refunded in full or held over to future terms.

Therefore, if you require a Student Visa to study in Canada, but you do not yet have an approved visa, we do not encourage you to make a \$1000 down-payment. However, due to the large number of students who do make down-payments without having approved visas, we have implemented the following refund policies:

International applicants requiring a Student Visa who have submitted the \$1000.00 residence down-payment for the January 2019 semester and who do not have an approved Student Visa by December 13th, 2018 MUST email residence@umanitoba.ca on or before December 13th to cancel their residence reservation. Those students would then be eligible for a partial refund of \$450.00. Failure to meet this deadline will result in the forfeiture of the entire \$1000.00 down-payment. Students whose visas are not approved by December 13th who do not cancel their reservation by this date will be considered "No-Shows" and will be ineligible to apply to live in residence for future terms.

Students must submit notice of cancellation by email to residence@umanitoba.ca and are only eligible for this extension of the normal refund deadline if visa denial is the reason given for the cancellation. The student will also be required to provide a copy of the visa rejection letter to the Residence Office in order to be eligible for the refund. The letter can be scanned and emailed to residence@umanitoba.ca or faxed to 204-474-7662.