Cancellation Policy for Denial of a Student Visa

Note: Your $1,000 residence down-payment will not be refunded in full or held over to future terms.

Therefore, if you require a Student Visa to study in Canada, but you do not yet have an approved visa, we do not encourage you to make a $1,000 down-payment. However, due to the large number of students who do make down-payments without having approved visas, we have implemented the following refund policies:

International applicants requiring a Student Visa who have submitted the $1000.00 residence down-payment for the January 2017 semester and who do not have an approved Student Visa by December 15th, 2016 MUST email residence@umanitoba.ca on or before December 15th to cancel their residence reservation. Those students would then be eligible for a partial refund of $450.00. Failure to meet this deadline will result in the forfeiture of the entire $1000.00 down-payment. Students whose visas are not approved by December 15th who do not cancel their reservation by this date will be considered “No-Shows” and will be ineligible to apply to live in residence for future terms.

Students must submit notice of cancellation by email to residence@umanitoba.ca and are only eligible for this extension of the normal refund deadline if visa denial is the reason given for the cancellation. The student will also be required to provide a copy of the visa rejection letter to the Residence Office in order to be eligible for the refund. The letter can be scanned and emailed to residence@umanitoba.ca or faxed to 204-474-7662.

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