

CAREER DEVELOPMENT CENTRE

ASPER SCHOOL OF BUSINESS, UNIVERSITY OF MANITOBA

SOCIAL MEDIA DO'S AND DON'TS

Social media sites like Twitter, Facebook and Linkedin can help you find a job and connect with people who can help you develop your career. However, it works both ways. Social media when used the wrong way can backfire and jeopardize a job offer or even your current job. It's important to be careful and consider what you shouldn't do, as well as what you should do, when using social media for job search and career management.

Do Create a Professional Online Presence

When you're looking for a job or positioning yourself for career growth, it's important to have an online presence that showcases your skills and experience. Your online profile can help you connect with people who can expedite your job search and help you move up the career ladder.

Do Be Consistent

Does the employment history on your resume match what's on your LinkedIn profile? Does the information you have on your Facebook page (if it's public) match up with the information you have elsewhere online? It's fine if you rework your job descriptions, for example, because targeting your resume is a good thing when applying for job. What's not okay is if your job titles, companies, and dates don't align with your resume. That's a red flag for prospective employers.

Do Google Your Name and Check What's Online

There's a ton of information online that can tell employers a lot about you including tweets, instant messages, blogs, content and photos you post on social networking sites like Instagram, Facebook, and Twitter. It's quite easy for employers to find information you may have preferred to keep private. Much of it can be found by googling your name.

Do Be Careful What You Tweet

You don't know who might read it. Search Twitter for "I hate my job" for an example of what's out there. Hiring managers and bosses are using Twitter, too, and if you say it, someone will probably read it. Tweets show up in Google search and you don't want to lose your job because you didn't think before you tweeted.

Do Network Before You Need To

Build your network well in advance of when you need it. Make connections in your industry and career field. Follow career experts. Connect with contacts on Linkedin, Twitter or other networking sites. Join Groups on LinkedIn and Facebook, post and join the discussion. Be engaged and proactive in your communications. By building a network in advance, you will be ahead of the game when searching for a position in an industry of choice.

Don't Forget Your Facebook Privacy Settings

Here's an example of what can happen when you aren't careful about your privacy settings on Facebook. I received photos of a third party from one of my Facebook Friends. She was able to send me photos of her friends, because they didn't limit who their photos were shared with. I was able to see photos of someone I didn't know simply because the person wasn't careful about her privacy settings.

Don't Publicize a Bad Work Experience

Employers are checking out candidates on Linkedin, Facebook, Twitter, and other social media sites. If you post it, I guarantee someone will read it and that very well could be the wrong person i.e. a hiring manager. Posting company business (good or bad) and posting inappropriate information are just a couple of examples of what can get you in trouble, or even cost you your job, especially when you do it from work.

Don't Connect With Everyone

There is a school of thought that says you should connect with everyone when you're using social media. Quality is more important than quantity when it comes to connecting. The first question you should ask yourself when making connections is how can the person help me? The second question is what can you do to help them? Before you ask someone to connect, consider what you have in common. That common denominator, regardless of what it is, is what's going to help with your job search and long term career management.

Don't Spend Time Online on Your Boss's Dime

The temptation, of course, when you're job searching is to spend time looking at job postings, perhaps uploading your resume to apply, talking to contacts, or posting about the trials and tribulations of your job search on your social media. If you were to do that, you certainly wouldn't be the first (or the only) person to do so. Many people job search from work, but given the way companies monitor employees, it's not wise to use your work computer or work email account for job searching. It also doesn't impress prospective employers to see you doing this.

Most Importantly....

Do Give to Get

In a nutshell, give to get. Networking works both ways – the more you are willing to help someone else, the more likely they will be to help you. Take some time every day to reach out to your connections. Write a recommendation on LinkedIn, offer to introduce them to another connection, share an article or news with them. Giving to get really does work - your connections are more likely to return the favor when you've offered to help them.