MB Pharmacare and Great-West Life

When you and your dependents have incurred $750.00 in drug expenses that are covered under the Pharmacare program, Great-West Life will send you a letter (see sample letter) requesting that you apply to MB Pharmacare for your MB Pharmacare deductible amount, and that you send the response from MB Pharmacare (see sample letter), which confirms the deductible, to Great-West Life by a certain date.

Great-West Life will allow 10 weeks (from the date of our letter) to apply to MB Pharmacare and then submit your MB Pharmacare deductible amount/letter to Great-West Life. Processing of claims will continue for the 10 week grace period. If Great-West Life does not receive the MB Pharmacare deductible confirmation letter from you within the 10 week grace period, drug coverage will be discontinued until this information is received, in other words, the drug card is suspended/terminated. The suspension/termination is done to avoid any overpayments with Great-West Life (if Great-West Life pays when MB Pharmacare should be paying).

Below is the link to the MB Health website. The application forms are on this site. We recommend applying for the one-time enrollment.


...there is a fax number for MB Pharmacare on the application form that you can fax the completed enrollment form to.

When you receive the response from MB Health, please fax or mail the letter from MB Health, which confirms your MB Pharmacare deductible amount, to the following address/fax number. Please write your plan number (20778 for employees or 44870 for retirees) and ID number on the letter:

Great-West Life
Drug Services
Great-West Life Assurance Company
Box 3050 Station Main
Winnipeg, MB R3C 4E5
Fax (204) 946-7664

Should you have any questions about this process, or if would like to have your drug card reinstated, as you have applied to MB Health but have not received your confirmation letter from MB Pharmacare, please call Great-West Life Drug Services’ Pharmacare line at 1-866-238-2891
Letter sent from Great-West Life:

Dear Ms. Doe:

Re: Manitoba Pharmacare Deductible
Policy 000123, ID E000000111

All plan members covered under a Great-West Life group policy must first use coverage provided by a provincial plan or program. You are required to register with Manitoba Pharmacare for provincial drug coverage therefore:

- Please complete a Manitoba Pharmacare application form and mail it to Pharmacare.
- Forms are available from your pharmacist or online at: HTTP://WWW.30V.MB.CA/HEALTH/PHARMACARE/

After you register with Pharmacare:

- Manitoba Pharmacare will send you a letter confirming your deductible.
- Please send a copy of the letter to Great-West by Month Day, Year. If we do not receive this information by this date, we will be unable to process your drug claim.
- Please indicate if you have chosen one time enrollment “Option A”.
- If Pharmacare reimburses you for drugs that Great-West has already paid for, please send us a copy of the top portion of the refund and we will let you know if we have overpaid you.
- Please include your Great-West group plan and ID number and if your spouse is covered under another Great-West Life group plan, please include their plan number as well.

Our address is:
Great-West Life Drug Services, PO BOX 8000, Winnipeg, MB, R3C 3AE, or
Fax (204) 946-7504.

Thank you for your co-operation. If you have any questions concerning this, please contact Great-West Drug Services at 1-800-238-2391.

Letter sent from MB Health confirming your MB Pharmacare deductible.
Please fax/mail this letter to Great-West Life, including your plan number (20778 for employees or 44870 for retirees) and ID number.

Manitoba Health Registration Number / N° d'immérisation de la santé du Manitoba : 123456
2007/2008 Pharmacare Deductible / Franchise du régime d'assurance-médicaments : $2,244.00
(based on 2007 Canada Revenue Agency “Taxation Information / En fonction des renseignements fiscaux de 2005 du
l'Agence du revenus du Canada”)

IMPORTANT NOTICE: DO NOT DESTROY – RETAIN FOR YOUR RECORDS
AVIS IMPORTANT: NE PAS DÉTRUIRE – CONSERVER DANS VOS DOSSIERS

Manitoba Health is pleased to advise that your Pharmacare application has recently been processed.

As you may know, throughout the benefit year, all eligible drug purchases accumulate towards your annual Pharmacare deductible. The Program will fully reimburse all eligible product expenses after the annual deductible is satisfied.

If your family status has changed (i.e. marriage, common-law union, separation, divorce or death of a spouse) you are required to reapply for the Pharmacare Program immediately.

In the event that you experience an income change of greater than 10% due to, but not limited to, loss of employment, illness, or retirement, you may elect to request an adjustment to your annual deductible level.

Inquiries regarding program benefit coverage, eligibility, family status changes, and adjustments to deductible level can be directed to a Provincial Drug Programs representative at 785-7141, toll free at 1-800-238-8109, TTY (204) 774-8516 or visit our website at www.gov.mb.ca/health/pharmacare.

Manitoba
spéritue enquête